



# **Internet Telephony PBX System**

**IPX-300 Series** 

User's manual

Version 1.0.1

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The is a class B device, In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

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# Revision

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## Overview

PLANET IPX-300/IPX-300W IP PBX telephony systems ("IP PBX" in the following term) are designed and optimized for the small business in daily communications. It can support up to 100 user registrations and easy to install and manage a fully working system with the convenience and cost advantages. The future IP PBX telephony system offers all of the essential features of telephony which is required by small business users for their telecommunication/data needs.

The IP PBX series are the feature-rich SIP based IP PBX telephony system that integrates NAT functions to make it perfect for small business usage. The IP PBX integrates traditional PBX system functions and provides many advanced functions including voice mail to email, web management etc. Designed to run on a variety of VoIP applications, the IP PBX provide IP-based communications, voice conferencing, call detailed record (CDR), centralized Auto-Attendant (AA), and Interactive Voice Responses (IVR). The IP PBX utilizes standard PSTN / GSM lines via the interfaces of FXO / GSM gateway to become a feature-rich IP PBX telephony system that supports seamless communications among existing local calls, SIP-based endpoints including low cost of long distance service, telephone number portability and one network for both voice and data.

With a built-in IEEE 802.11b/g wireless AP / CPE, the Wi-Fi IP PBX (IPX-300W) offers wireless connectivity via 54Mbps data transmissions. Users may integrate PLANET IP Phone VIP-154T series, VIP-155PT/ 350PT/ 550PT, the VIP-156/ 157/ 158/ 161W of ATA (analog telephone adapter) series, the VIP-191/ 192 of Wi-Fi Phone, and Gateway series VIP-281/ 281GS/ 480 to build up the VoIP network deployment in minutes.

#### **IP PBX Features**

#### PBX Features

- Automated Attendant (AA)
- Interactive Voice Responses (IVR)
- Voicemail support (VM)
- Voicemail to E-Mail
- Call Detailed Record (CDR)
- User Management via Web Browser
- Call/Pickup Group

- Display 100 Registered User's Status: Unregistered / Registered / On-Call

#### Call Features

- Call Forward Immediate
- Call Forward on Busy
- Call Forward on No Answer
- Call Pickup / Call Park
- Caller ID
- Music on Hold / Music on Transfer
- Call Transfer / Call Hold / Call Waiting
- Three-way conference with feature phones (VIP-154T series, VIP-155PT/ 350PT/ 550PT and VIP-156/ 157/ 158/ 161W series)

#### Router/Firewall Features

- DHCP Server for LAN Users
- Access Control / URL Filter
- Virtual Server / DMZ / Port Mapping
- Static Route
- Pass-through
- UPnP

#### Wireless Features (IPX-300W)

- IEEE 802.11b/ 802.11g
- AP / AP-Client / WISP & AP Mode
- 64/128 bits WEP Date Encryption
- WPA/ WPA-PSK/ WPA2/ WPA2-PSK/ Mix Mode
- WPAPSK/ WPS2PSK Mix Mode

# **Package Content**

The contents of your product should contain the following items:

Internet Telephony PBX system unit

Power Adapter

Quick Installation Guide

User's Manual CD

# **Physical Details**

The following figure illustrates the front/rear panel of IP PBX.

#### **Front Panel Indicators**



Figure 1-1. Front Panel of IPX-300



Figure 1-2. Front Panel of IPX-300W

Front Panel LED	State	Descriptions
PWR	On	PBX Power ON
FWK	Off	PBX Power OFF
	On	PBX network connection established
WAN Port	Flashing	Data traffic on cable network
	Off	Waiting for network connection
	On	LAN is connected successfully
LAN Port	Flashing	Data is transmitting
	Off	Ethernet not connected to PC
WLAN Port	On	WLAN is connected successfully
(IPX-300W only)	Flashing	Data is transmitting
	Off	Ethernet not connected to PC

Table1-1. Front Panel description of IP PBX

# **Rear Panel Indicators**

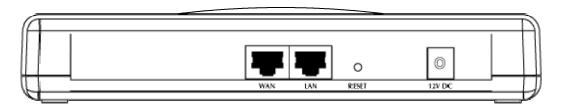


Figure 1-3. Rear Panel of IPX-300

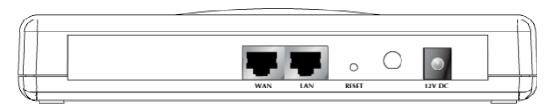


Figure 1-4. Rear Panel of IPX-300W

1	12V DC	12V DC Power input outlet	
2	Reset	The reset button, when pressed, resets the IP PBX without the need to unplug the power cord.	
3	WAN	The WAN port supports auto negotiating Fast Ethernet 10/100Base-T networks. This port allows your IP PBX to be connected to an Internet Access device, e.g. router, cable modem, ADSL modem, through a CAT.5 twisted pair Ethernet cable.	
4	LAN	The LAN port allows your PC or Switch/Hub to be connected to the IP PBX through a CAT.5 twisted pair Ethernet cable.	
	External	Used to Wirelessly Connect to 802.11b/g networks	
5	Antenna 2db	802.11b: 11/5.5/2 Mbps	
	(IPX-300W only)	802.11g: 54/48/36/24/19/12/6Mbps	

Table 1-2. Rear Panel description of IP PBX

# **Physical Installation Requirement**

This chapter illustrates basic installation of IP PBX

- Network cables. Use standard 10/100BaseT network (UTP) cables with RJ45 connectors.
- TCP/IP protocol must be installed on all PCs.

For Internet Access, an Internet Access account with an ISP, and either of a DSL or Cable modem (for WAN port usage)

#### Administration Interface

PLANET IP PBX provides GUI (Web based, Graphical User Interface) for machine management and administration.

#### Web configuration access:

To start IP PBX web configuration, you must have the web browsers installed on computer for management

Microsoft Internet Explorer 6.0.0 or higher with Java support

Default LAN interface IP address of IP PBX is **192.168.0.1**. You may now open your web browser, and insert **192.168.0.1** in the address bar of your web browser to logon IP PBX web configuration page.

IP PBX will prompt for logon username/password, please enter: **admin** / **123** to continue machine administration.



Figure 2-1. Input prompt

**♣** Note

In order to connect machine for administration, please locate your PC in the same network segment (192.168.0.x) of IP PBX. If you're not familiar with TCP/IP, please refer to related chapter on user's manual CD or consult your network administrator for proper network configurations.

#### **Network Interface quick configurations**

Wizard for Quick Setup of the IP PBX, after finishing the authentication, please click "Wizard" to enter quick start:

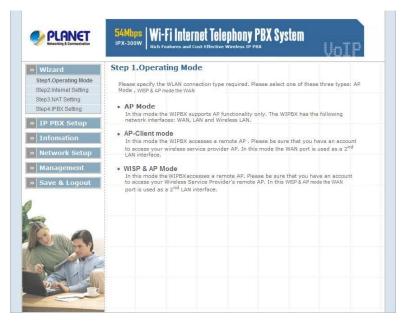


Figure 2-2. Wizard-Operating Mode settings

#### Step1. Operation Mode (For IPX-300W)

For most users, Internet access is the primary application. The IP PBX supports the WAN, LAN and WLAN interface for Internet access and remote access. When you click "Operation Mode" from within the Wizard Setup, the following setup page will be show.

Three WLAN modes of operation are available for Internet Access:

#### AP Mode:

In this mode the IP PBX supports AP functionality only. The IP PBX has the following network interfaces: WAN, LAN and Wireless LAN.

#### **AP-Client Mode:**

In this mode the IP PBX accesses a remote AP. Please be sure that you have an account to access your wireless service provider AP. In this mode the WAN interface is used a 2nd LAN interface.

#### WISP & AP Mode:

The IP PBX must access remote AP .Please be sure that have account to access from remote AP. In this WISP & AP mode the network interface will change from WAN port to LAN port and all of network access will through by remote AP.

# Step2. Internet Setting (AP Mode)WAN Setting

_	
NAT Mode	Network Address Translation (NAT) serves connecting multiple
	computers to the Internet using one IP address.
	Bridge mode serves to connect a local area network (LAN /
Bridge Mode	Wireless) to another local area network that uses the same
	protocol.
WAN Down	Three methods are available for Internet Access. Static IP /
WAN Port IP	DHCP / PPPoE type for your select .you should refer to "Network
Assignment	Setting" in user menu.

Table 2-1. WAN description of IP PBX

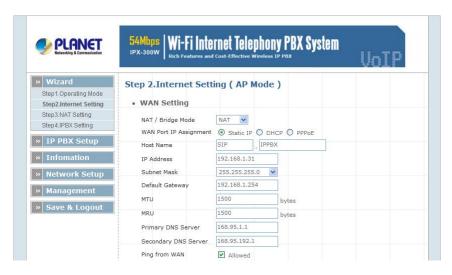


Figure 2-3. Wizard-Internet settings

#### AP Setting (For IPX-300W)

For configuring correctly the WLAN port in client mode, the below instructions will provide a quick start. It is advised if possible to use the simplest network settings for first try.

For making sure the IP PBX is connecting to your wireless router (AP). You need to set up the following: SSID, Frequency Channel, Authentication method and Encryption parameters (Type/Encryption length/Keys.)

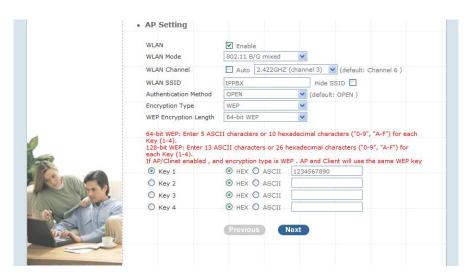


Figure 2-4. Wizard-AP settings

# Step3. NAT Setting LAN IP Setting

LAN IP Address	Private IP address for connecting to a local private network.
EARTH Addition	(Default: 192.168.0.1)
Subnet Mask	Subnet mask for the local private network (Default:
	255.255.255.0)
DHCP Server	Enable to open LAN port DHCP server
Assigned DHCP IP Address	DHCP server range from start IP to end IP
DUOD ID Lasas Time	Client to ask DHCP server refresh time, range from 60 to
DHCP IP Lease Time	86400 seconds

Table 2-2. LAN IP description of IP PBX

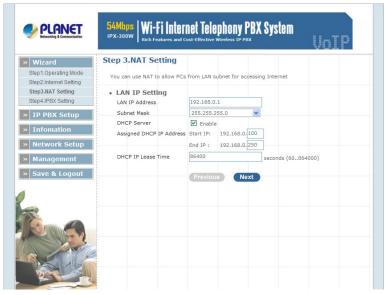


Figure 2-5. Wizard-NAT settings

#### Step4. IPPBX Setup

The IP PBX allows multiple ITSP providers / User Extensions registration by simply fill-in the required information in the provided table.



Figure 2-6. Wizard-IP PBX settings

#### Service Provider:

Caller ID	Service provider name
Username	Input Provider name
Password	Input Provider password
Host	Input Providers server address
Port	Providers server port

Table 2-3. Service provider description

#### User Extensions:

User Extension	Input Extension number
Password	Input Extension password
Caller Id	Input Extension caller id

Table 2-4. User extension description

After completing the wizard setup, click "**Submit**" button, The IP PBX will save configuration and reboot IP PBX automatically, after 50 seconds, you can re-load setting page again.

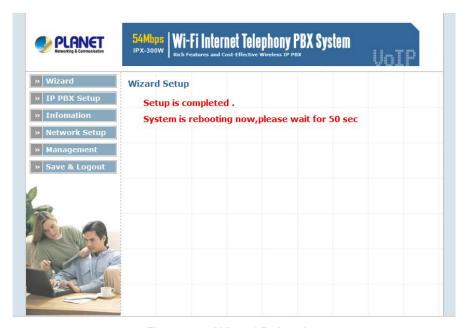


Figure 2-7. Wizard-Rebooting

# **♣** Note

Please consult your ISP personnel to obtain proper PPPoE/IP address related information, and input carefully.

If Internet connection cannot be established, please check the physical connection or contact the ISP service staff for support information.

#### **SIP Basic Setting**

SIP (Session Initiation Protocol) is a request-response protocol, dealing with requests from clients and responses from servers. Participants are identified by SIP URLs. Requests can be sent through any transport protocol. SIP determines the end system to be used for the session, the communication media and media parameters, and the called party's desire to engage in the communication. Once these are assured, SIP establishes call parameters at either end of the communication, and handles call transfer and termination.

#### SIP Configuration

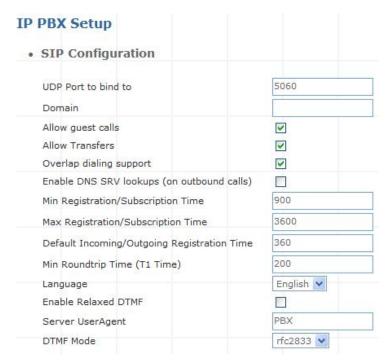


Figure 3-1. SIP configuration settings

UDP Port to bind to	This is SIP Local Port 5060, if you have any specific reason for change this port.
Domain	IP PBX Server's IP address.
Allow guest calls	Enable/Disable guest calls. Default is Enable. Default is all IP.
Overlap dialing support	Enable/Disable overlaps dialing support. Default is <i>Enable</i> .
Allow Transfers	Enable Call Transfers.
Enable DNS SRV lookups Enable DNS SRV lookups on calls (on outbound calls)	

Max Registration Time	Maximum duration of incoming registration/subscriptions we allow. Default 3600 seconds.	
Min Registration Time	Minimum duration of registrations/subscriptions. Default 60 seconds	
Default Incoming/Outgoing Registration Time	Default duration (in seconds) of incoming / outgoing registration.	
Min RoundtripTime (T1 Time)	Minimum roundtrip time for messages to monitored hosts, Defaults to 200 ms	
Language	Set default language for all users.	
Enable Relaxed DTMF	Use relaxed DTMF detection. Default is Disable.	
Server UserAgent	Enable you to change the trunk User agent string, Default is PBX.	
DTMF Mode	Set default DTMF mode for sending DTMF. Default: rfc2833.	

Table 3-1. SIP configuration description

#### SIP Codecs

The Codec is used to compress the voice signal into data packets. Each Codec has different bandwidth requirement. There are 7 kinds of codec. To determine the priority, selects one codec algorithm from the pull-down menus individually.



Figure 3-2. SIP codecs settings

#### Outbound SIP Registrations



Figure 3-3. Outbound SIP Registrations settings

Register TimeOut	Retry registration calls at every 'x' seconds (default 20).		
Register Attempts	Number of registration attempts before we give up; 0 = continue forever.		

Table 3-2. Outbound DIP registration description

## NAT Support

The *externip*, *externhost* and *localnet* settings are used if you use IP PBX behind a NAT device to communicate with services on the outside.



Figure 3-4. NAT support settings

Extern IP	Address that we're going to put in outbound SIP messages if we're behind a NAT.		
Extern Host	Alternatively you can specify an external host, and <b>IP PBX</b> will perform DNS queries periodically. Not recommended for production environments! Use externip instead.		
Extern Refresh	How often to refresh externhost if used. You may specify a local network in the field below.		
Local Network Address	localnet=192.168.0.0/255.255.0.0; All RFC 1918 addresses are local networks localnet=11.0.0.0/255.0.0.0 ; Also RFC1918 localnet=171.16.0.0/12 ; Another RFC1918 with CIDR notation localnet=168.254.0.0/255.255.0.0; Zero conf local network		

Table 3-3. NAT support description

# **User Extensions Setup**

#### Extension List



Figure 3-5. User extension settings

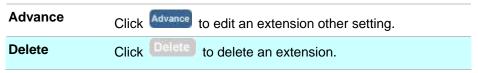


Table 3-4. User extension description

#### Advance Setup

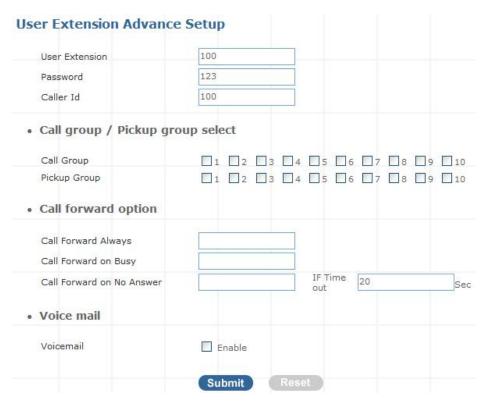


Figure 3-6. Extension advance settings

User Extension	Input Extension number
Password	Input Extension password
Caller Id	Input Extension caller id

Table 3-5. Extension advance description

#### - Call group / Pickup group select :

Call Group	An Extension can set single/multiple call group(s) 1-10 id	
Pickup Group	An Extension can set single/multiple Pickup group(s) 1-10 id	

Table 3-6. Call / Pickup group description

#### - Call forward option:

Call forward always	Input forward always number	
Call forward on busy	Input forward on busy number	
Call forward no answer	Input forward no answer number	
If time out "XXX" sec	This is the maximum number allowed no answer time out used	

Table 3-7. Call forward description

#### - Voice mail:

Voice mail select	Enable / Disable voice mail function
Voice mail name	Input voice mail name
E-Mail address	Input E-mail address
Send voice to mail	Enable / Disable send voice to mail
Delete voice mail after send	Save / Delete voice mail after send

Table 3-8. Voice mail description

#### **Trunk Management – SIP Trunk**

**Services Providers Setting** allows IP PBX register to different SIP systems and ITSP Services (SIP Trunk).

On the "**Providers List**", you can press "**Add**" to add a new service provider or press "**Advance**" to edit the information of specific Service Provider or press "**Delete**" to delete the specified service provider information.

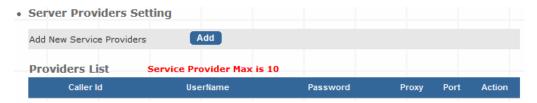


Figure 3-7. Server Providers Setting

#### Add New Service Providers

Step 1. Press "Add" button to add an new service provider information.



Figure 3-8. Add new service providers

Step 2. Fill in the required information in Service Provider Advance Setup page.

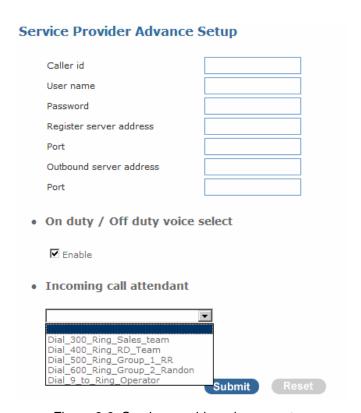


Figure 3-9. Service provider advance setup

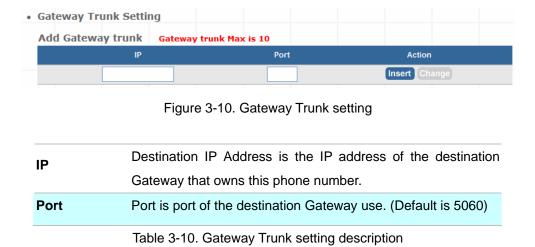
Caller id	The caller ID will be sent between the callee and caller and will be displayed on SIP device LCD panel for identification.	
User name	User name for authentication	
Password	User password for authentication	
Registrar Server Address	Assigns the SIP Register Server's IP address / Domain name	
Registrar Server Port	Port number of SIP Register Server. Assigns a value from 1024 to 65535, the common default SIP port is 5060.	
Outbound Proxy Address	Outbound Proxy server's IP address / Domain name. Assign a server's IP / Domain name which is in charge of call-out service.	
Outbound Proxy Port	Port number of Outbound Proxy Server. Assign a number from 1024 to 65535, the common default SIP port setting is 5060.	
On duty / Off duty voice	e When the service provider registered to PBX, incoming calls	

select	will hear On / Off duty voice, default settings is "Enable".
	(For how to record On/Off duty voice please refer "Record
	Voice Menu").
	Choose a pre-set hunt groups, default is "blank". There are 3
	types of combination setup.
	1. If On duty/ Off duty voice is "Enabled", after caller hear
Incoming call attendant	the voice menu one time, the call will be transferred to
	the pre-defined group for call attendant.
	2. If On duty/ Off duty voice is "Disabled", caller will not
	hear the voice menu, the call will be directly transferred
	to the pre-defined group for call attendant.
	3. If On duty/Off duty voice is "Enabled" and no group is
	pre-defined, voice menu will repeat itself until incoming
	caller respond to it.
	(For how to make hunt group please refer "Hunt Group
	Setting")

Table 3-9. Service provider advance setup description

#### **Trunk Management – Gateway Trunk**

**Gateway Trunk Setting** allows IP PBX makes VoIP calls to external Gateway by peer-to-peer mode. If the FXO ports of external Gateway have connected with PSTN lines, the user can make outgoing PSTN calls via external Gateway by this function.



## **Trunk Management – Trunk Group**

**Trunk Group** is defines the leading digit of the call out dialing number through SIP Trunk or Gateway Trunk. The IP PBX will according to the leading digit to determine to use which SIP or Gateway Trunks

for outgoing route.



Figure 3-11. Trunk Group setting

#### > Add New Trunk Group

Step 1. Press "Add" button to add an new Group Name information.



Figure 3-12. Add an new Group Name

Step 2. Fill in the required information in Trunk Group Setup page.



Figure 3-13. Trunk Group Setup

<b>Group Name</b>	The Trunk Group name	
Number	If the leading digits are match with this number, IP PBX will delete this number and send out the following digits.	
All Trunk	It will show all the available SIP Trunks and Gateway Trunks for selection.	
Trunk Group	Choose the trunk at All Trunk box and press the button to move the activated trunk to Trunk Group box.	

Table 3-11. Trunk Group setting description

#### Scenario Sample

IP PBX has created two different SIP trunks and one Gateway trunk for outgoing trunks.



Figure 3-14. Trunk Group sample setting

#### One-Stage Call:

- 1. If user dials 81123456, this call will hunt SIP\_Trunk\_1 and send 123456 to call out.
- 2. If user dials 82234567, this call will hunt SIP\_Trunk\_2 and send 234567 to call out.
- 3. If user dials 0345678, this call will hunt FXO\_Gateway and send 345678 to call out.

#### Two-Stage Call:

- 1. If user dials **81** and hear the dial tone, then dial 123456. This call will hunt **SIP\_Trunk\_1** and send 123456 to call out.
- 2. If user dials 82 and hear the dial tone, then dial 234567. This call will hunt SIP\_Trunk\_2 and send 234567 to call out.
- 3. If user dials 0 and hear the dial tone, then dial 345678. This call will hunt **FXO\_Gateway** and send 345678 to call out.

#### **Trunk Management - Dialing Rules**

When want to make VoIP calls through the above SIP Trunk or Gateway Trunk, the user can use the "Dialing Rules" function to simplify the dialing number.

In the "Dialing Rules" settings: Maximum Entries: 100 records



Figure 3-15. Dialing Rules settings

Phone Number. is the leading digit of the call out dialing number.

Phone NO Pattern: "N" single digit from 2 to 9.

"z" single digit from 1 to 9.

"X" single digit from 0 to 9.

"." unlimited length of digit.

Delete Length	Delete Length is the number of digits that will be stripped from beginning of the dialed number.
Prefix NO	Prefix NO is the digits that will be added to the beginning of the dialed number.

Table 3-12. Dialing Rules description

#### Scenario Sample

IP PBX has created one SIP Trunk and three Dialing Rules records for making outgoing trunk calls.



Figure 3-16. Trunk Group sample settings

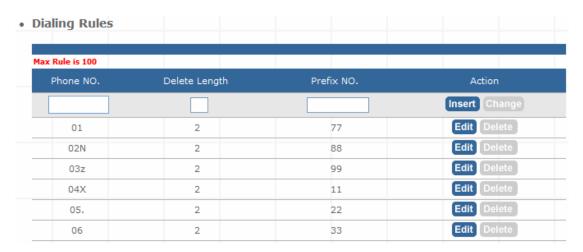
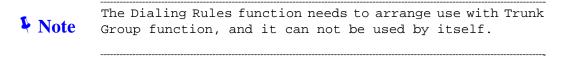


Figure 3-17. Dialing Rules sample settings

#### **One-Stage Call:**

- 1. If user dials 8101, this call will hunt SIP\_Trunk\_1 and send 77 to call out.
- 2. If user dials 81022, this call will hunt SIP\_Trunk\_1 and send 882 to call out.
- 3. If user dials 81033, this call will hunt SIP\_Trunk\_1 and send 993 to call out.
- 4. If user dials 81044, this call will hunt SIP\_Trunk\_1 and send 114 to call out.
- 5. If user dials 810556789, this call will hunt SIP\_Trunk\_1 and send 2256789 to call out.
- If user dials 06, this is an invalid call and user will get the busy prompt sound. (This call won't hunt SIP\_Trunk\_1)



#### Two-Stage Call:

1. If user dials 81 and hear the dial tone, then dial 01. This call will hunt SIP Trunk 1 and send

- 77 to call out.
- 2. If user dials 81 and hear the dial tone, then dial **02**2. This call will hunt SIP\_Trunk\_1 and send **88**2 to call out.
- 3. If user dials 81 and hear the dial tone, then dial **03**3. This call will hunt SIP\_Trunk\_1 and send **99**3 to call out.
- 4. If user dials 81 and hear the dial tone, then dial **04**4. This call will hunt SIP\_Trunk\_1 and send **11**4 to call out
- 5. If user dials 81 and hear the dial tone, then dial **05**56789. This call will hunt SIP\_Trunk\_1 and send **22**56789 to call out.
- 6. If user dials 81 and hear the dial tone, then dial **06**678. This call will hunt SIP\_Trunk\_1 and send 06678 to call out.

#### **Attendant Extension**

Attendant Extension in IP PBX system helps you to configure internal dial plan for extension setup. It can allow more calls to be handled by IVR from Gateway's FXO, and FXS port. **Attendant Extension Provide 10 sets of IVR.** 

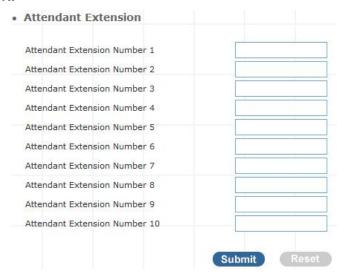


Figure 3-18. Attendant extension settings

The IP PBX will handle incoming Caller ID and show to remote / local registered IP-Phone.



If your Gateway can bypass Mobile/Analog Phone number, The IP PBX will handle incoming caller ID and show to remote / local registered IP-Phone.

#### > Sample:

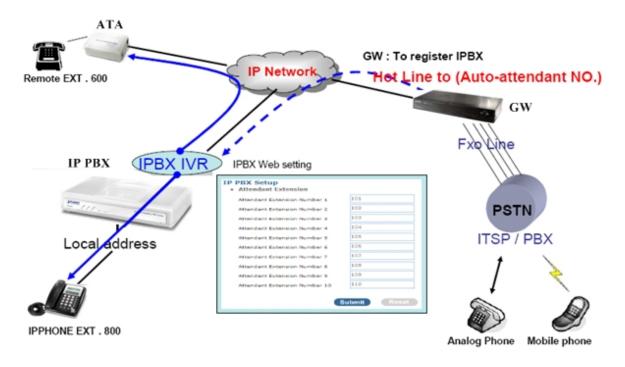


Figure 3-19. Auto-attendant sample

#### **Time Rules**

Defined **Service providers** based on date and time voice rule.

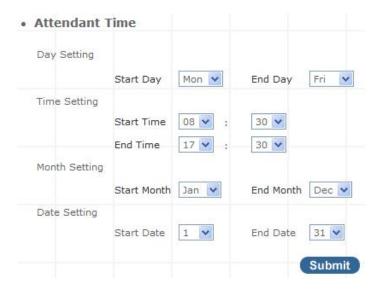


Figure 3-20. Attendant time settings

Day setting	Defined Start day / end time	
Time setting	Defined Start time / End time	
Month setting	Defined Start Month / End Month	
Date setting	Defined Start Date / End Date	

Table 3-13. Attendant time description

#### **Record Voice Menu**

Allow you to record On / Off duty voice menu over a register ip-phone.



Figure 3-21. Record voice menu settings

Pick up your register IP-Phone handset and press "function key + password " to enter into voice menu guide.

Record voice	Record your voice menu , Default is *9	
Play voice	Play your record voice menu ,Default is *10	
Default voice	To set default voice menu, Default is *11	
Password	sword This is record / default voice password , Default is 1234	

Table 3-14. Record voice menu description

Answer Extension enable you to record the customized voice menu remotely from a registered IP-Phone.

Answer extension	Call from registered IP-Phone to record the voice menu.
Table 3-15. Answer extension description	

#### **Call Parking**

Build a calling rule for IP Phone to park the calls during the phone conversation.

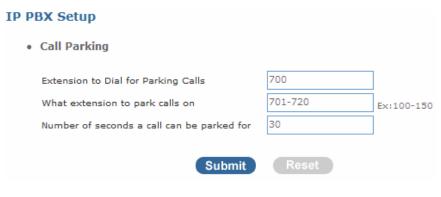


Figure 3-22. Call parking settings

Extension to Dial for Parking Calls	Set an extension number to dial when need to park the call. Default number is 700.
What extension to park calls on	Set the Extension range for call parking retrieving. (Example: '701-720').
Number of seconds a call can be parked for	Set allowed parking time for the parking call. Default is 30/sec.
Pickup Extension	Set up a number for IP Phone to retrieve back the call. Default is *8.
Timeout for answer on attended transfer	Set a timeout value for answer the transferred call.  Default is 30 Sec.

Table 3-16. Call parking description

#### **Gereral Setting**

IP Phone or sip device extension connected IP PBX, extension have call forward / transfer and pickup / voice key ...

#### Call Forward Key



Figure 3-23. Call forward key settings

Call forward always	Enable: Dial the " *1 + number " enable call forward always function
	Disable: Dial the " * 2" disable call forward always function
Call forward Busy	Enable: Dial the " *3 + number " enable call forward busy function  Disable: Dial the " * 4 " disable call forward busy function
Call forward no answer	Enable: Dial the "*5 + number" enable call forward no answer function  Disable: Dial the "*6" disable call forward no answer function

Table 3-17. Call forward description

#### Transfer Feature



Figure 3-24. Transfer feature settings

Attendant Transfer	When you attendant transfer fail, you can definition other transfer number
Blind Transfer	Blind Transfer , When Ex: Ext 100 call Ext 200, Ext 200 blind transfer to Ext 300 , Ignore the Ext.300 status, the Ext.200 will immediately on-hook
Transfer Digit time out	Set (Attendant/blind) transfer digit time out sec

Table 3-18. Transfer feature description

# Pickup Key



Figure 3-25. Pickup key settings

Pickup Extension	Set call pickup (Default is *8)

Table 3-19. Pickip description

#### Voice Mail

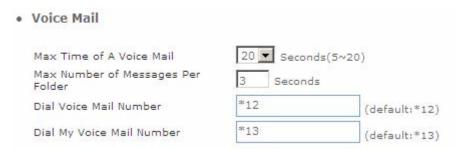


Figure 3-26. Voice mail settings

Max time of a voice mail	Set a voice mail max time
Max number of messages per folder	Max number of voice mail per folder
Dial voice mail number	Dial " *12 " into voice mail guide
Dial my voice mail number	Dial " *13 + Ext number " into voice mail guide

Table 3-20. Voice mail description

#### SMTP Setting

SMTP is a relatively simple, text-based protocol, where one or more recipients of a message are specified. Input the valid account number, the extension setting voice mail will be been in used.



Figure 3-27. SMTP settings

SMTP server IP / Address	Input server IP / Address
SMTP Authentication user name	Input SMTP Authentication user name
SMTP Authentication password	Input SMTP Authentication password

Table 3-21. SMTP description

#### **Hunt Group Setting**

This setting will allow the caller to choose the specific extension group to answer the phone (e.g. Press 9 for Operator). Every incoming call (from Service Provider or Attendant Extension) will first hear the pre-recorded On / Off Duty Voice for call group options for caller to select.

Users can also setup multiple groups to manage the incoming calls.

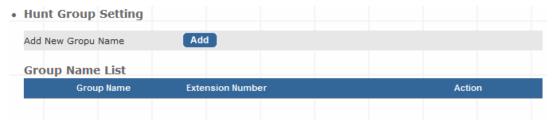


Figure 3-28. Hunt Group settings

Press "Add" to add a new Hunt Group;

Press "Edit" to the edit a specified hunt group;

Press "Delete" to delete a specified hunt group;

#### Add New Hunt Group

Step 1. Press "Add" button to add an new Group Name information.



Figure 3-29. Add an new Group Name

Step 2. Fill in the required information in Hunt Group Setup page.

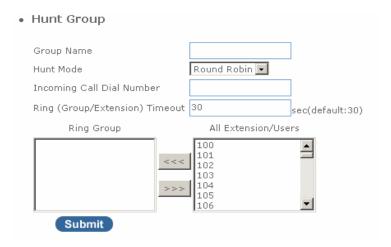


Figure 3-30. Hunt Group setup

Group Name	Input your group name
Hunt Mode	There are 3 modes available: Round Robin / Ring All / Random Mode.
	Round Robin: Take turns ringing each available     Extension / Users
	Ring All: Ring all Extension/Users, until any one     Extension / Users answer the call.
	3. Random: Ring random group inside Extension / Users

Incoming Call Dial Number	Associate a dial number with a call group voice instruction to instruct incoming calls (e.g. If "20" is associated with Group A, when the caller dial "20", all extensions under Group A will ring). Default incoming call dial number is <i>empty</i> .
Ring (Group/Extension)	Setup a timeframe to control the call group hunting timeout.
Timeout	Default setting is 30 sec.

Table 3-22. Hunt Group description

#### > To add extension/users to Ring group

Step 1.Select your extension

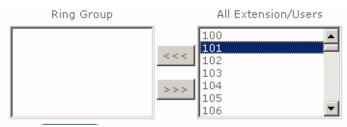


Figure 3-31. Add Extension/User

Step 2. Press to add extension/users to ring group.

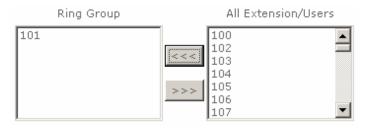


Figure 3-32. Add Extension/User

#### > To delete Ring Group inside extension/users

Step 1. Select the extensions

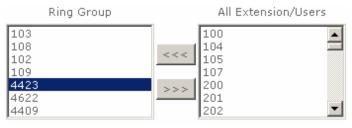


Figure 3-33. Delete Extension/User

Step 2. Press to delete extension/users to ring group.

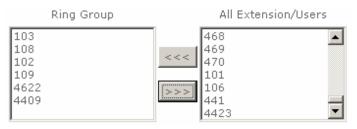


Figure 3-34. Delete Extension/User

# Chapter 4 Network Setup

#### **WAN & LAN Setup**

WAN (Wide Area Network) is a network connection connecting one or more LANs together over some distance. For example, the means of connecting two office buildings separated by several kilometers would be referred to as a WAN connection. The size of a WAN and the number of distinct LANs connected to a WAN is not limited by any definition. Therefore, the Internet may be called a WAN.

WAN Settings are settings that are used to connect to your ISP (Internet Service Provider). The WAN settings are provided to you by your ISP and often times referred to as "public settings". Please select the appropriate option for your specific ISP.

For most users, Internet access is the primary application. IP PBX supports the WAN interface for internet access and remote access. The following sections will explain more details of WAN Port Internet access and broadband access setup. When you click "WAN & LAN Setup", the following setup page will be shown. Three methods are available for Internet Access.

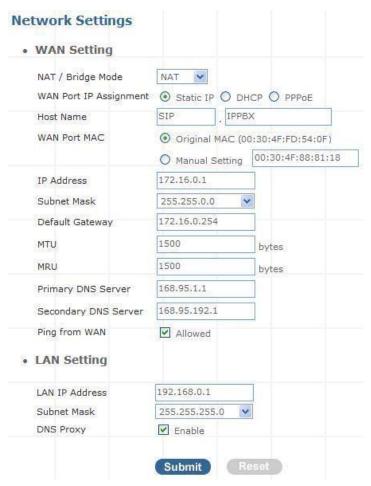


Figure 4-1. Network settings

#### Static IP

If you are a leased line user with a fixed IP address, enter in the IP address, subnet mask, gateway address, and DNS (domain name server) address(es) provided to you by your ISP. Each IP address entered in the fields must be in the appropriate IP form, which are four IP octets separated by a dot (x.x.x.x). The Router will not accept the IP address if it is not in this format. *Example: 168.95.1.2* 



Figure 4-2. WAN-Static IP settings



Table 4-1. WAN-Static IP description

#### DHCP

Dynamic Host Configuration Protocol (DHCP), Dynamic IP (Get WAN IP Address automatically). If you are connected to the Internet through a Cable modern line, then a dynamic IP will be assigned.



WAN port gets the IP Address, Subnet Mask and default gateway IP address automatically, if DHCP client is successful.

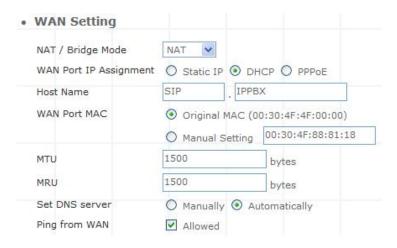


Figure 4-3. WAN-DHCP settings

#### PPPoE

Point-to-Point Protocol over Ethernet (PPPoE). Some ISPs provide DSL-based services and use PPPoE to establish communication link with end-users. If you are connected to the Internet through a DSL line, check with your ISP to see if they use PPPoE. If they do, you need to make sure the following items, PPPoE User name: Enter username provided by your ISP. PPPoE Password: Enter password provided by your ISP.

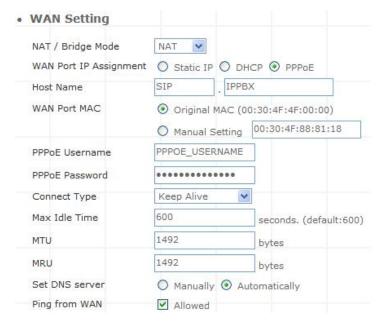


Figure 4-4. WAN-PPPoE settings

#### Host Name

The Host Name field is optional but may be required by some Internet Service Providers. The default host name is the model number of the device. It is a computer that is connected to a TCP/IP network, including the Internet. Each host has a unique IP address. Assign the domain name or IP address of your host computer. When the host operating system is set up it is given a name. This name may reflect the prime use of the computer. For example, a host computer that converts host names to IP addresses using DNS may be called <a href="mailto:cvs.IP-PBX.com">cvs.IP-PBX.com</a> and a host computer that is a web server may be

called <u>www.IP-PBX.com</u>. When we need to find the host name from an IP address we send a request to the host using its IP address. The host will respond with its host name.

#### WAN Port MAC

The MAC (Media Access Control) Address field is required by some Internet Service Providers (ISP). The default MAC address is set to the MAC address of the WAN interface in the device. It is only necessary to fill the field if required by your ISP.

The WAN port allows your voice gateway to be connected to an Internet Access Device, e.g. router, cable modem, ADSL modem, through a CAT.5 twisted pair Ethernet Cable. MAC addresses are uniquely set by the network adapter manufacturer and are sometimes called "physical addresses" for this reason. MAC assigns a unique number to each IP network adapter called the MAC address. The MAC address is commonly written as a sequence of 12 hexadecimal digits as follows:

**00:3f:4f:88:81:18**. The first six hexadecimal digits of the address correspond to a manufacturer's unique identifier, while the last six digits correspond to the device's serial number.

Some Internet service providers track the MAC address of a home router for security purposes. Many routers support a process called cloning that allows the MAC address to be simulated so that it matches one the service provider is expecting. This allows end-user to change their router (and their real MAC address) without having to notify the provider. For example, you could allow packets which have your name server's IP on them, but come from another MAC address (one way of spoofing packets).



Figure 4-5. WAN port MAC settings

#### MTU and MRU

MTU stands for Maximum Transmission Unit, the largest physical packet size, measured in bytes that a network can transmit. Any messages larger than the MTU are divided into smaller packets before being sent.

MRU stands for Maximum Receiving Unit. The largest physical packet size, measured in bytes that a network can receive. Any messages larger than the MRU are divided into smaller packets before being received.

The key is to be deciding how big your bandwidth pipe is and select the best MTU for your configuration. For example, you have a 33.6 modem, you use a MTU and MRU of 576, and if you have a larger pipe you may want to try 1500.



Figure 4-6. MTU and MRU settings



For Static IP, both MTU and MRU are set to 1500 bytes as default value. For DHCP, both MTU and MRU are set to 1500 bytes as default value. For PPPoE, both MTU and MRU are set to 1492 bytes as default value.

#### DNS Server

DNS stands for Domain Name System. Every Internet host must have a unique IP address; also they may have a user-friendly, easy to remember name such as <a href="https://www.ippbx.com">www.ippbx.com</a>. The DNS server converts the user-friendly name into its equivalent IP address. The original DNS specifications require that each domain name is served by at least 2 DNS servers for redundancy. When you run your DNS, web, and mail servers all on the same MAChine - if this MAChine goes down, it doesn't really matter that the backup DNS server still works.

The recommended practice is to configure the primary and secondary DNS servers on separate MAChines, on separate Internet connections, and in separate geographic locations.

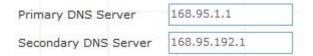


Figure 4-7. DNS server settings



Table 4-2. DNS server description

#### Ping From WAN

Ping is a basic Internet program that lets you verify that a particular IP address exists and can accept requests. Ping is used diagnostically to ensure that a host computer you are trying to reach is actually operating.

The default setting is allowed user can ping the host computer from remote site. If you disallow, the host computer doesn't response any user who issues Ping IP address command from any remote sites.

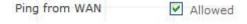


Figure 4-8. Ping from wan settings

#### LAN Setting

These are the IP settings of the LAN (Local Area Network) interface for the device. These settings may be referred to as "private settings". You may change the LAN IP address if needed. The LAN IP address is private to your internal network and cannot be seen on the Internet. The default IP address is 192.168.0.1 with a subnet mask of 255.255.255.0.

LAN is a network of computers or other devices that are in relatively close range of each other. For example, devices in a home or office building would be considered part of a local area network.



Figure 4-9. LAN settings

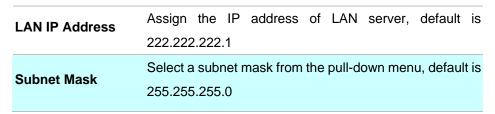


Table 4-3. LAN description

#### DNS Proxy

A proxy server is a computer network service that allows clients to make indirect network connections to other network services. The default setting is Enable the DNS proxy server.



Figure 4-10. DNS proxy settings

#### **DHCP**

DHCP stands for Dynamic Host Control Protocol. The DHCP server gives out IP addresses when a device is starting up and request an IP address to be logged on to the network. The device must be set as a DHCP client to "Obtain the IP address automatically". By default, the DHCP Server is enabled in the unit. The DHCP address pool contains the range of the IP address that will automatically be assigned to the clients on the network.

DHCP client computers connected to the unit will have their information displayed in the DHCP Client List table. The table will show the Type, Host Name, IP Address, MAC Address, Description, and

Expired Time of the DHCP lease for each client computer. DHCP Server is a useful tool that automates the assignment of IP addresses to numbers of computers in your network. The server maintains a pool of IP addresses that you use to create scopes. (A DHCP scope is a collection of IP addresses and TCP/IP configuration parameters that are available for DHCP clients to lease.) Then, the server automatically allocates these IP addresses and related TCP/IP configuration settings to DHCP-enabled clients in the network. The DHCP Server leases the IP addresses to clients for a period that you specify when you create a scope. A lease becomes inactive when it expires. Through the DHCP Server, you can reserve specific IP addresses permanently for hardware devices that must have a static IP addresse (e.g., a DNS Server).

An advantage of using DHCP is that the service assigns addresses dynamically. The DHCP Server returns addresses that are no longer in use to the IP addresses pool so that the server can reallocate them to other machines in the network. If you disable this DHCP, you would have to manually configure IP for new computers, keep track of IP addresses so that you could reassign addresses that clients aren't using, and reconfigure computers that you move from one subnet to another. The DHCP Static MAP table lists all MAC and IP address which are active now.

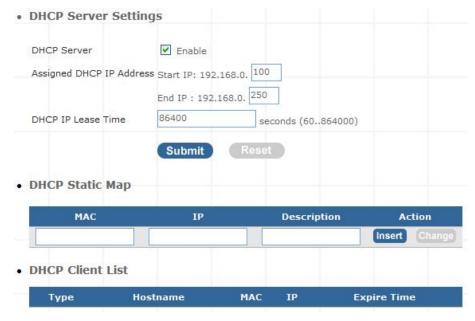


Figure 4-11. DHCP server settings

When you enable the DHCP server, you are able to enter:

Assigned DHCP Address	IP Enter the starting IP address for the DHCP server's IP assignment and the ending IP address for the DHCP server's IP assignment.
DHCP IP Lea Time	<b>se</b> Assign the length of time for the IP lease, default setting is 86400 seconds.

Table 4-4. DHCP server description

#### WLAN Setting (For IPX-300W)

A WLAN is a data communication system that reduces the need for a wired connection, thereby adding new flexibility and convenience to your network. Using electromagnetic waves, WLAN's transmits and receives data over the air, minimizing the need for wired connections and combines data connectivity with user mobility.

#### AP Mode

Access Point only Mode, The AP functions as a wireless hub to which wireless clients can connect. The clients must make sure that they are configured to match the AP's wireless settings. The AP must be connected to switch or other LAN segment patch cable.



Figure 4-12. AP mode settings

WLAN	Enable / Disable WLAN Function
WLAN Mode	For wireless connected type 802.11 B/G mixed / 802.11b only / 802.11G only
WLAN SSID	Wireless stations associating to the access point must have the same SSID. Enter a descriptive name for the wireless LAN.(support 20 ACSII characters)
Hide SSID	Hide SSID prevents outside users from joining the network without knowing the wireless Network's ID, default is check SSID.
WLAN Frequency	The range of radio frequencies used by IEEE 802.11b/g wireless devices is called a Selection channel. Select a channel ID that is not already in use by a neighboring device.
WLAN Frequency Auto	When the users select this option, the IP PBX automatically finds the channel with the least interference and uses that channel for wireless IP PBX transmission.

# Authentication Method

Select OPEN, WPA, WPA-PSK, WPA2, WPA2-PSK, WPA/WPA2 mix mode, WPA-PSK/WPA2-PSK mix mode .Default is OPEN mode.

Table 4-5. AP mode description

#### Example:

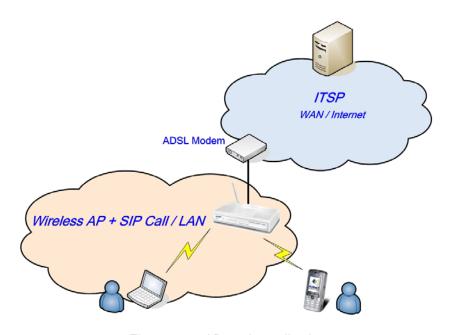


Figure 4-13. AP mode application

#### AP-Client Mode

In this mode the IP PBX is used to access the Wireless Service Provider network by connecting wirelessly to the remote (Outdoor AP).

When the IPBX operate in AP-Client Mode, the WAN and LAN RJ-45 interface will be configured as a 2 port switch for connecting with 2 PCs for access wireless network

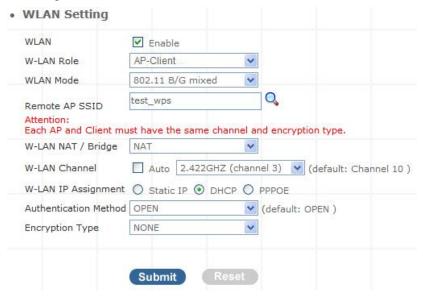


Figure 4-14. AP-client mode settings

# **♣** Note

When IP PBX operate in AP-Client Mode, the WAN and LAN RJ-45 interface will be configured as a 2 port switch for connecting with 2 PCs for access wireless network

WLAN Mode	For wireless connected type 802.11 B/G mixed/ 802.11b only / 802.11G only
Remote AP SSID	Define the same as your Wireless Router uses.
Remote AP KEY	Enter the remote AP Authorization Key (WPA-PSK / WPA2-PSK / WPAPSK ,WPA2PSK Mix Mode to Show)
W-LAN Channel	Define the same as your Wireless Router uses.
W. I. AN ID. Accierance	1. DHCP client
W-LAN IP Assignment	2. Static IP Address
Static IP	Key in the W-LAN IP address, W-LAN Subnet mask and W-LAN
Static IP	Gateway from AP of WISP
DHCP Client	When the DHCP Client is enabled, the IP PBX will get the IP Address
Diloi olielit	from Outdoor AP of WISP.
PPPoE Client	Enter User Name / Password provided by your ISP, the IP PBX will
	get the IP Address from Outdoor AP of WISP
Remote AP SSID	Define the same as your Wireless Router uses
Authentication Method	Define the same as your Wireless Router uses.(OPEN / SHARED Mode)
	Define the same as your Wireless Router uses. (OPEN / SHARED
Encryption Type	Mode)
Scan usable network	Select list to remote AP SSID (magnifying glass)

Table 4-6. AP-Client mode description

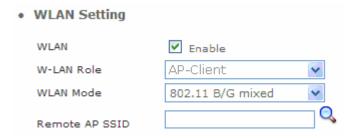


Figure 4-15. AP-Client mode settings

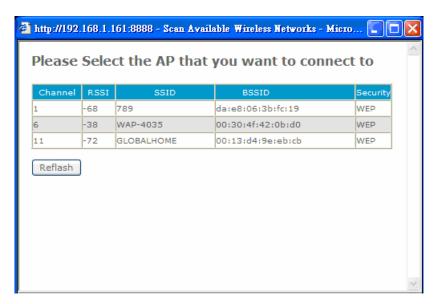


Figure 4-16. Search remote AP list page

**♣** Note

After scan and select the Outdoor AP, the channel and encryption method should be set the identical with the remote AP.

•

#### Example:

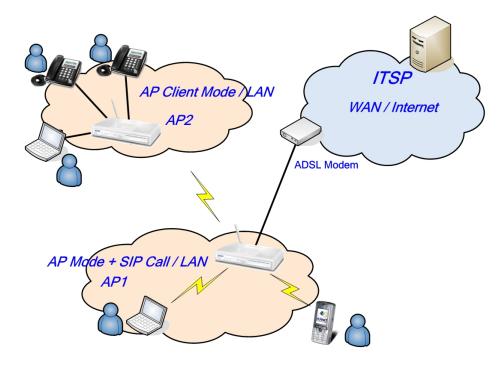


Figure 4-17. Ap-Client mode application

#### WISP & AP Mode

The IP PBX can operate in AP-Client and access to another (Outdoor) AP. The wireless client needs to have the same SSID, Channel, Encryption settings as the main AP. The user may need to change the default IP to avoid IP conflicts.

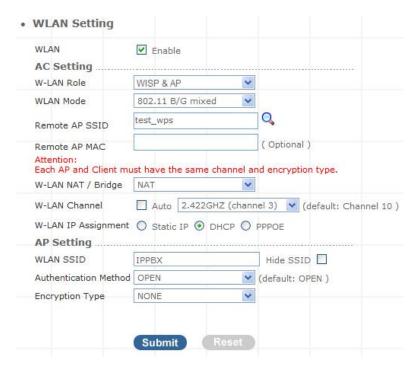


Figure 4-18. WISP & AP mode settings

**♣** Note

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When IP PBX operates in AP-Client (or WISP & AP) Mode, the WAN and LAN RJ-45 interface will be configured as a 2 port switch for connecting with 2 PCs for access wireless network.

\_\_\_\_\_

WLAN Mode	For wireless connected type 802.11 B/G mixed/ 802.11b only / 802.11G only
Remote AP SSID	Define the same as your Wireless Router uses
Remote AP MAC	Define the same as your Wireless Router uses
Remote AP Key	Enter the remote AP Authorization Key (WPA-PSK / WPA2-PSK / WPAPSK ,WPA2PSK Mix Mode to Show)
W-LAN Channel	Define the same as your Wireless Router uses
W-LAN IP Assignment	1.DHCP client 2.Static IP Address
Static IP	Key in the W-LAN IP address, W-LAN Subnet mask and W-LAN Gateway from WISP
DHCP Client	When the DHCP Client is enabled, the IP PBX will get the IP Address from Outdoor AP of WISP
WLAN SSID	The service set identifier assigned to the wireless network (WLAN).  Default SSID is IPPBX
Hide SSID	Hide SSID prevents outside users from joining the network without knowing the wireless Network's ID, default is check SSID
Authentication Method	Define the same as your Wireless Router uses. (OPEN / SHARED Mode)
Encryption Type	Define the same as your Wireless Router uses. (OPEN / SHARED Mode

Table 4-7. WISP & AP mode description

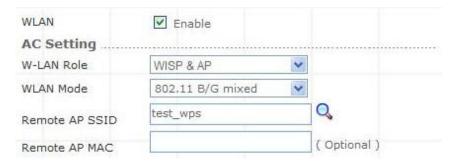


Figure 4-19. WISP & AP mode settings

Scan usable network: Select list to remote AP SSID (magnifying glass)

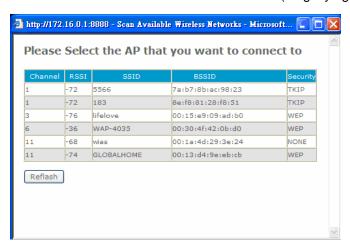


Figure 4-20. Search remote AP list page

Note N

After scan and select the Outdoor AP, the channel and encryption method should be identical with the remote AP

#### Example:

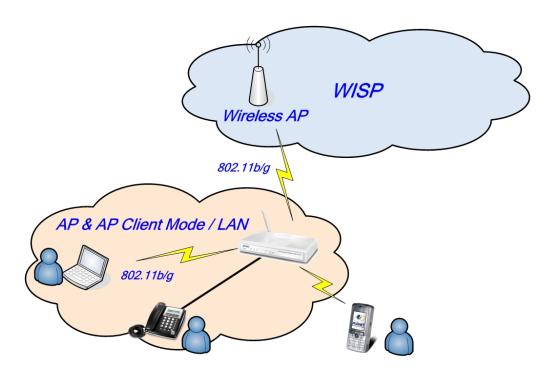


Figure 4-21. WISP & AP mode application

## Access Policy (For AP and WISP&AP mode)

**Access Policy** 

In IP PBX security, an access control list is a list of "allow all / Reject all" to an MAC.

Access Control List MAX MAC List: 64

Table 4-8. Access policy description

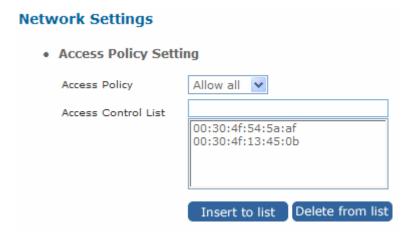


Figure 4-22. Access policy settings

# • Access Policy Setting Access Policy Access Policy Access Control List Allow all Reject all

Figure 4-23. Access policy settings

#### **Static Route**

Static routes are special routes that the network administrator manually enters into the router configuration for local network management. You could build an entire network based on static routes. The problem with doing this is that when a network failure occurs, the static route will not change without you performing the change. This could be IP-PBX if the failure occurs when the administrator is not available.

The route table allows the user to configure and define all the static routes supported by the router.



Figure 4-24. Static route settings

Enable	Enable/Disable the static route.
Туре	Indicates the type of route as follows, Host for local connection and Net for network connection.
Target	Defines the base IP address (Network Number) that will be compared with the destination IP address (after an AND with NetMask) to see if this is the target route.
NetMask	The subnet mask that will be AND'd with the destination IP address and then compared with the Target to see if this is the target route.
Gateway	The IP address of the next hop router that will be used to route traffic for this route. If this route is local (defines the locally connected hosts and Type = Host) then this IP address MUST be the IP address of the router.
Action	Insert a new Static Router entry or update a specified entry.

Table 4-9. Static route description

#### **NAT**

NAT (Network Address Translation) serves three purposes:

- 1. Provides security by hiding internal IP addresses. Acts like firewall.
- 2. Enables a company to access internal IP addresses. Internal IP addresses that are only available within the company will not conflict with public IP.
- 3. Allows a company to combine multiple ISDN connections into a single internet connection.

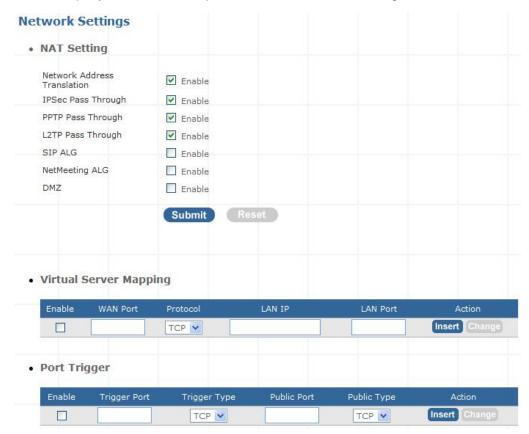


Figure 4-25. NAT settings

#### NAT Setting

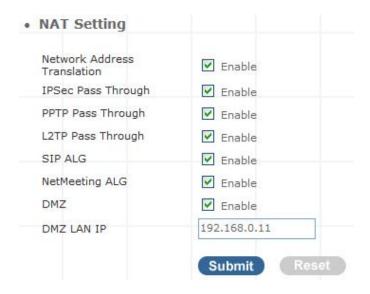


Figure 4-26. NAT settings

Network Address Translation	Enable/Disable NAT.
IPSec Pass Through	IPsec (Internet Protocol Security) is a framework for a set of protocols for security at the network or packet processing layer of network communication. Enable/Disable this framework verification.
PPTP Pass Through	PPTP (Point-to-Point Tunneling Protocol) is a protocol that allows corporations to extend their own corporate network through private "tunnels" over the public Internet. Enable/Disable this protocol verification.
L2TP Pass Through	L2TP (The Layer 2 Tunnel Protocol) is an emerging Internet Engineering Task Force (IETF) standard that combines the best features of two existing tunneling protocols: Cisco's Layer 2 Forwarding (L2F) and Microsoft's Point-to-Point Tunneling Protocol (PPTP). L2TP is an extension to the Point-to-Point Protocol (PPP), which is an important component for VPNs. VPNs allow users and telecommuters to connect to their corporate intranets or extranets. Enable/Disable this function.
SIP ALG	SIP, the Session Initiation Protocol, is a signaling protocol for Internet conferencing, telephony, presence, events notification and instant messaging. Enable/Disable this protocol verification.
DMZ	In computer networks, a DMZ (Demilitarized Zone) is a computer host or small network inserted as a "neutral zone" between a company's private network and the outside public network. It prevents outside users from getting direct access to a server that has company dIP-PBX. Think of DMZ as the front yard of your house. It belongs to you and you may put some things there, but you would put anything valuable inside the house where it can be properly secured. Setting up a DMZ is very easy. If you have multiple computer s, you can choose to simply place one of the computers between the Internet connection and the firewall.
DMZ IP LAN	If you have a computer that cannot run Internet applications properly from behind the device, then you can allow the computer to have unrestricted Internet access. Enter the IP address of that computer as a DMZ host with unrestricted Internet access. Adding a client to the DMZ may expose that computer to a variety of security risks; so only use this option as a last resort.
	Table 4-10 NAT description

Table 4-10. NAT description

## Virtual Server Mapping

The device can be configured as a virtual server so that remote users accessing services such as Web or FTP services via the public (WAN) IP address can be automatically redirected to local servers in the

LAN network. Depending on the requested service (TCP/UDP port number), the device redirects the external service request to the appropriate server within the LAN network. You will only need to input the LAN IP address of the computer running the service and enable it.

A Virtual Server is defined as a service port, and all requests to this port will be redirected to the computer specified by the server IP.



Figure 4-27. Virtual server mapping settings

Enable	Enable/Disable the virtual server mapping, default setting is Disable.
WAN Port	The port number on the WAN side that will be used to access the virtual service. Enter the WAN Port number, e.g. enter 80 to represent the Web (http server), or enter 25 to represent SMTP (email server). Note: You can <i>specify maximum 32 WAN Ports</i> .
Protocol	The protocol used for the virtual service. Select a protocol type is TCP or UDP.
LAN IP	The server computer in the LAN network that will be providing the virtual services. Enter the IP address of LAN.
LAN Port	The port number of the service used by the Private IP computer.  Enter the LAN port number.
Action	Insert a new WAN port or update a specified WAN port.

Table 4-11. Virtual server mapping description

#### Port Trigger

Some applications require multiple connections, such as Internet gaming, video conferencing, Internet telephony and others. These applications have difficulties working through NAT (Network Address Translation). If you need to run applications that require multiple connections, specify the port normally associated with an application in the "Trigger Port" field, select the protocol type as TCP (Transmission Control Protocol) or UDP (User DIP-PBXgram Protocol), then enter the public ports associated with the trigger port to open them for inbound traffic.

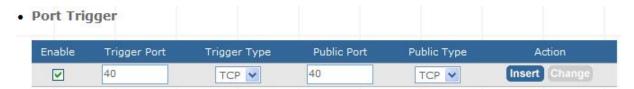


Figure 4-28. Port trigger settings

Enable	Enable/Disable the port trigger, default setting is Disable.
Trigger Port	This is the port used to trigger the application. It can be either a single port or a range of ports.
Trigger Type	This is the protocol used to trigger the special application.
Public Port	This is the port number on the WAN side that will be used to access the application. You may define a single port or a range of ports. You can use a comma to add multiple ports or port ranges.
Public Type	This is the protocol used for the special application.
Action	Insert a new Port Trigger or update a specified Port Trigger.

Table 4-12. Port trigger description

#### **Packet Filter**

Controlling access to a network by analyzing the incoming packets and letting they pass or halting them based on the IP addresses of the source. (This function can be useful for residential screening as well – for parental screening or other)

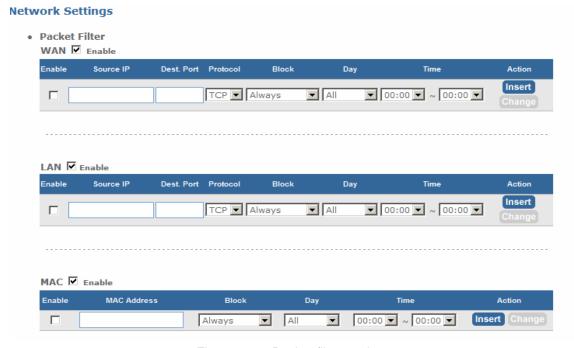


Figure 4-29. Packet filter settings

#### > WAN

WAN Enable/Disable	The WAN IP port packet filter function, control a network IP port, default setting is <i>Enable</i> .
Enable	Enable/Disable the Internet to WAN IP source port rules, default setting is <i>Disable</i> .
Source IP	This is the filter WAN IP address. Example: 209.131.36.158
Dest. Port	This is the port used for source IP service.
Protocol	This Protocol Used for the source IP service. Select either TCP or UDP.
Block	Wan IP Port Block time setting. Select Always or By Schedule.
Day	Block Day setting, select a All / Mon-Sat./ Mon-Fri./Mon./ Tues./ Wed./Thu./Fri./Sat./Sun.
Time	Block Time setting, select time range is 00:00 to 23:59.

Table 4-13. Packet filter-WAN description

## > LAN

LAN Enable/Disable	Internet to LAN filter function, default setting is <i>Enable</i> . A prohibitive rule set should only allow the necessary Internet/DMZ services to LAN (Local Area Network) clients.
Enable	Enable/Disable the WAN IP source port rules, default setting is <i>Disable</i> .
Source IP	This is the filter source IP address to LAN.
Dest. Port	This is the port used for source IP.
Protocol	This Protocol Used for the WAN Filter service. Select either TCP or UDP.
Day	Block Day setting, select All / Mon-Sat./ Mon-Fri./Mon./ Tues./ Wed./Thu./Fri./Sat./Sun.
Time	Block Time setting, select time range is 00:00 to 23:59
	Table 4-14. Packet filter-LAN description

## ➤ MAC

MAC Enable/Disable	Form internet MAC filter function, default setting is <i>Enable</i> .
Block	Wan IP Port Block time Setting. Select Always or <i>By</i> Schedule.

Day	Block Day setting, select a All / Mon-Sat./ Mon-Fri./Mon./
	Tues./ Wed./Thu./Fri./Sat./Sun.
Time	Block Time setting, select time range is 00:00 to 23:59

Table 4-15. Packet filter-MAC description

#### **URL Filter**

URL filter allows you to block sites based on a black list and white list. Sites matching the black list but not matching the white list will be automatically blocked and closed.



Figure 4-30. URL filter settings

Enable	Enable/Disable the URL filter function, default setting is
	Disable.
Enable	Enable/Disable Block URL to the Clinet IP, default setting is
Liidalo	Disable
Client IP	This is the Clinet IP is LAN address. Example:
	192.168.0.100
URL Filter String	This is the filter URL. Example: "http://www.yahoo.com/"

Table 4-16. URL filter description

#### **Security**

Intrusion Detection has powerful management and analysis tools that let your IT administrator see what's going on in your network. Such as whose surfing the Web, and gives you the tools to block access to inappropriate Web sites.

Malicious code (also called vandals) is a new breed of Internet threat that cannot be efficiently controlled by conventional antivirus software alone. In contrast to viruses that require a user to execute a program in order to cause damage, vandals are auto-executable applications



Figure 4-31. Security settings

Intrusion Detection Enable / Disable , network / internet security protection.

Drop Malicious Enable / Disable , Detect and drop malicious application Packet layer traffic.

Table 4-17. Security description

#### **UPnP**

UPnP provides support for communication between control points and devices. The network media, the TCP/IP protocol suite and HTTP provide basic network connectivity and addressing needed. On top of these open, standard, Internet based protocols, UPnP defines a set of HTTP servers to handle discovery, description, control, events, and presentation.



Figure 4-32. UPnP settings

**UPNP Internet Gate** Enable/Disable UPNP Service to working, default **Device** setting is *Disable*.

Table 4-18. UPnP description

#### **Call Out Block List**

The DDNS (Dynamic DNS) service allows you to alias a dynamic IP address to a static hostname, allowing your computer to be more easily accessed from various locations on the Internet. Without

DDNS, the users should use the WAN IP to reach internal server. It is inconvenient for the users if this IP is dynamic. With DDNS supported, you apply a DNS name (e.g., <a href="www.IPPBX.com">www.IPPBX.com</a>) for your server (e.g., Web server) from a DDNS server. The outside users can always access the web server using the www.IP-PBX.com regardless of the WAN IP.

When you want your internal server to be accessed by using DNS name rather than using the dynamic IP address, you can use the DDNS service. The DDNS server allows to alias a dynamic IP address to a static hostname.

Unlike DNS that only works with static IP addresses, DDNS works with dynamic IP addresses, such as those assigned by an ISP or other DHCP server. DDNS is popular with home networkers, who typically receive dynamic, frequently-changing IP addresses from their service provider.

DDNS is a method of keeping a domain name linked to a changing (dynamic) IP address. With most Cable and DSL connections, you are assigned a dynamic IP address and that address is used only for the duration of that specific connection. With the IP-PBX, you can setup your DDNS service and the IP-PBX will automatically update your DDNS server every time it receives a different IP address.



Figure 4-33. DDNS settings

Enable	Enable/Disable the DDNS service, default setting is Disable.		
DDNS Server Type	The IP-PBX support two types of DDNS, DynDns.org or No-IP.com		
DDNS Username	The username which you register in DynDns.org or No-IP.com website.		
DDNS Password	The password which you register in DynDns.org or No-IP.com website.		
Confirmed Password	Confirm the password which you typing.		
Hostname to register	The hostname which you register in DynDns.org or No-IP.com		

#### website

Table 4-19. DDNS description

#### **SNTP**

The simple network management protocol (SNMP) forms part of the internet protocol suite as defined by the Internet Engineering Task Force (IETF). SNMP is used by network management systems to monitor network-attached devices for conditions that warrant administrative attention. It consists of a set of standards for network management, including an Application Layer protocol, a dIP-PBXbase schema, and a set of dIP-PBX objects.



Figure 4-34. SNMP settings

Enable	Enable/Disable the SNMP service, default setting is Disable.
	(Support SNMP version 1 or SNMP version 2c).
SNMP Read Community	SNMP Read Community string so that EPICenter can
· · · · · · · · · · · · · · · · · · ·	retrieve information.(default :public)
	Specifies the name of the SNMP write community to which
SNMP Write Community	the printer device that this actual destination represents
	belongs.(Default:private)
SNMP Trap Host	Defines an SNMP trap host to which AppCelera will send
	trap messages. (Default address is empty)
	The SNMP trap community name. The community name
<b>SNMP Trap Community</b>	functions as a password for sending trap notifications to the
	target SNMP manager. (Default: public).

Table 4-20. SNMP description

#### **Admin Account**

The administrator account can access the management interface through the web browser.



Figure 5-1. Management settings

Assign a name to represent the administrator account. Maximum 16 characters. Legal characters can be the upper letter "A" to "Z", lower letter "a" to "z", digit number "0" to "9" and an underscore sign; "_".
Assign an administrator password. Maximum 16 characters and minimum 6 characters with mix of digits and letters characters. Legal characters can be the upper letter "A" to "Z", lower letter "a" to "z", digit number "0" to "9" and an underscore sign"_".
Enter the administrator password again. Remote Administrator allows the device to be configured through the WAN port from the Internet using a web browser. A username and password is still required to access the browser-based management interface.
Enable/Disable to access from remote site. Default setting is "Disable".
If you allowed the access from the remote site, assign the http port used to access the IP-PBX. Default port number is "8080".
Internet IP address of the computer that has access to the IP-PBX.  Assign the legal IP address.  Example: http://x.x.x.x:8080 where as x.x.x.x is the WAN IP address and 8080 is the port used for the Web-Management interface.

Table 5-1. Management description

## **♣** Note

- The administrator name and password are <u>case-sensitive</u> and the "blank" character is an *illegal character*
- Only the administrator account has the ability to change account password.

#### **Date & Time**

#### Manual Time Setting

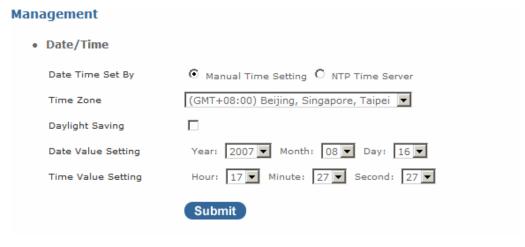


Figure 5-2. Date/Time-Manual time settings



Table 5-2. Date/Time-Manual time description

#### NTP Time Server

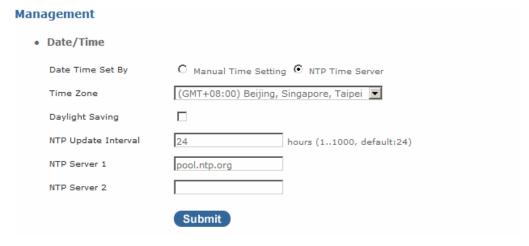


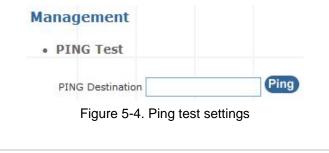
Figure 5-3. Date/Time-NTP time settings

NTP Time Server	Protocol used to help match your system clock with an accurate		
	time source. For example atomic clock or a server.		
Time Zone	Choose your time zone, Default is (GMT+8:00) Beijing,		
11110 20110	Singapore, Taipei.		
Daylight Saving	Enable / Disable. Default is Disabling, time during which clocks		
	are set one hour ahead of local standard time; widely adopted		
	during summer to provide extra daylight in the evenings.		
NTD Undate Interval	Default is 24 hours; This is used to select the frequency of. NTP		
NTP Update Interval	updates.		
NTP Server 1	Default is "pool.ntp.org", NTP Server address.		
NTP Server 2	Default is empty.		

Table 5-3. Date/Time-NTP time description

### **Ping Test**

This useful diagnostic utility can be used to check if a computer is on the Internet. It sends ping packets and listens for replies from the specific host. Enter in a host name or the IP address that you want to ping (Packet Internet Groper) and click Ping. *Example:* www.yahoo.com or 209.131.36.158



Ping Destination Assign a legal IP address.

Table 5-4. Ping test description

#### Save & Restore

All settings can be saving to a local file. Pervious device configuration can also be restored by upload a local file back to the device.

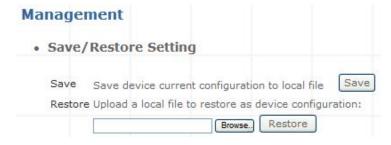


Figure 5-5. Save/Restore settings

#### **Factory Default**

This function is used to restore all the parameters back to factory default setting. You can use the Save/Restore Setting to check the factory default configuration, after you click on the Set button.

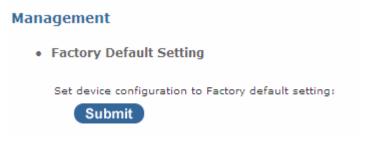


Figure 5-6. Factory default settings

#### **Admin Account**

You can upgrade the firmware of the device using this tool. Make sure that the firmware you want to use is saved on the local hard drive of your computer. Click on Browse to search the local hard drive for the firmware to be used for the update. Upgrading the firmware will not change any of your system settings but it is recommended that you save your system settings before doing a firmware upgrade.



Table 5-5. Firmware update description

#### **System Information**

**System Information** page indicates the current setup-status of the device, it includes LAN, WAN, (Status and MAC Address), Host Name / System Date time / Machines Life time and system firmware information. The information and options on this page will vary according to your WAN setting (Static IP, DHCP, or PPPoE).

- -If your WAN connection is set up for *Dynamic IP address*, the page will display "Release" and "Renew" buttons. Use "Release" to disconnect from your ISP and use "Renew" to connect to your ISP.
- -If your WAN connection is set up for *PPPoE*, the page will display "Connect" and "Disconnect" buttons. Use "Disconnect" to drop the PPPoE connection and use "Connect" to establish the PPPoE connection

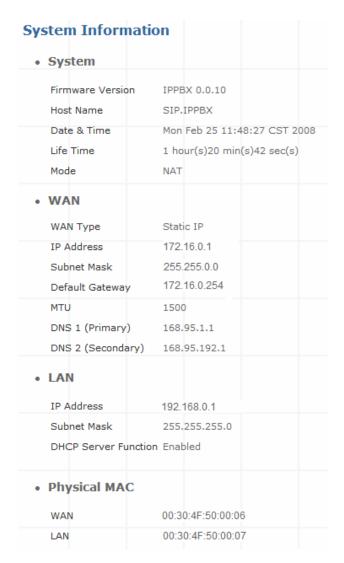


Figure 6-1. System Information

#### **PBX Extension Status**

This page displays the information of Extension/Users Registration status.

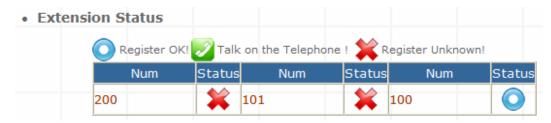


Figure 6-2. Extension Status

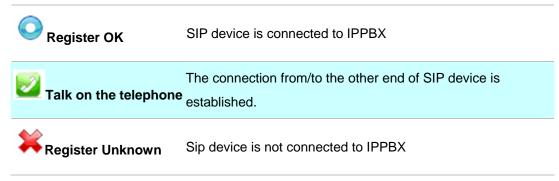


Table 6-1. Extension Status description

#### **PBX Trunk Status**

This page displays the information of Service Provider Registration status.

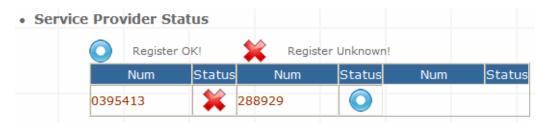


Figure 6-3. Service Provider Status



Table 6-2. Service Provider Status description

#### **Call Detail Record**

Call Detail Record (CDR) contains the call history of the extensions when calls was made or received.

Recorded information include: Source Number, Destination Number, Start Time, Answer Time, End Time, Duration Time and Status.

#### · Call Detail Record

<< [1] >>

Source No	Destination No	Start Time	Answer Time	End Time	Duraction Time	Status
200	100	2007-11-28 14:23:51	2007-11-28 14:23:51	2007-11-28 14:24:16	25	ANSWERED
100	out	2007-11-28 14:24:41	2007-11-28 14:24:42	2007-11-28 14:24:47	6	ANSWERED
2010	s	2007-11-28 14:24:42	2007-11-28 14:24:42	2007-11-28 14:24:47	5	ANSWERED
100	out	2007-11-28 14:24:52	2007-11-28 14:24:57	2007-11-28 14:24:58	6	ANSWERED
431	100	2007-11-28 14:29:06	2007-11-28 14:29:07	2007-11-28 14:29:11	5	ANSWERED
431	100	2007-11-28 14:30:12	2007-11-28 14:30:14	2007-11-28 14:30:26	14	ANSWERED

Figure 6-4. Call Detail Record

Press to go to the Next page; Press to go to the Previous page

Source No	Caller's ID	
Destination No	ID of destination extension / user	
Start Time	The date/time when the call initiated	
Answer Time	The date/time when the call answered	
End Time	The date/time when the call terminated	
<b>Duration Time</b>	Duration of the call, in seconds, from Start Time to End Time.	
Status	4 status available (1) Answered; (2) No Answer; (3) Busy; (4) Failed.	

Table 6-3. Call Detail Record description



IPPBX / WIPPBX have save Maximum 500 Records to the memory. If you press Reset bottom or reboot the system, the record will be erased.

# **Appendix A**

## How to use Call Parking function

The followings are the Call Park function settings, and all of VoIP devices (ATA, GW and IP Phone) were registered with Wi-Fi IP PBX.

Extension to Dial for Parking Calls: 700

Extensions to park calls on :701-720

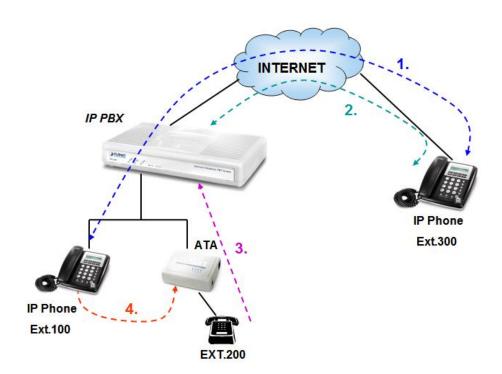


Figure A-1. Call Parking sample scenario

- 1. Ext.100 and Ext.300 are talking.
- 2. Ext.300 press Transfer button and dial "**700#**" to carry out the Call Parking function, and the voice guide will tell Ext.300 a retrieve number (ex:701) to set parking call (At this moment, the remote extension will hear the holding music.)
- 3. Ext.200 dial retrieve number (ex:701) to pick up call.
- 4. Ext.100 are talking with Ext.200

# **Appendix B**

# How to use Call Pick-up function

The followings are the Call Pickup function settings, and all of VoIP devices (ATA, GW and IP Phone) were registered with IP PBX.

#### Pickup Extension: \*8

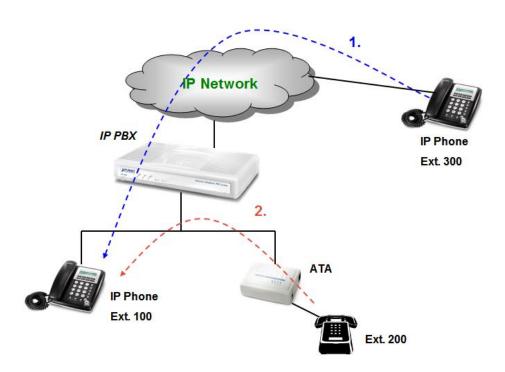


Figure B-1. Call Pickup sample scenario

- 1. Ext.300 call to Ext.100, and Ext.100 is ringing.
- 2. Ext.200 dial "\*8#" to pickup the call for Ext.100, and Ext.200 is talking with Ext.300.

# **Appendix C**

## **Record Voice Guide Process**

IPX-300W provides **Record Voice Menu by Phone** function. Please register your VoIP devices to Wi-Fi IP PBX at first, and then check the Record voice code from "IP PBX Setup -> record Voice **Menu**" page.



Figure C-1. Record voice menu settings

VoIP devices dial \*9 to entry the Record Voice Menu, then refer to the following record processes to record the Voice Menu.

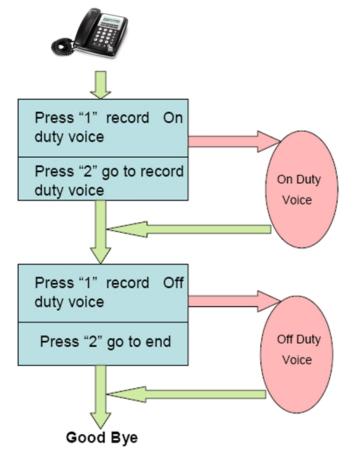


Figure C-2. Voice record processes

# **Appendix D**

## **Voice Communication Samples**

The chapter shows you the concept and command to help you configure your IP PBX System through sample configuration. And provide several ways to make calls to desired destination in IP PBX. In this section, we'll lead you step by step to establish your first voice communication via web browsers operations.

#### IP Phone and Wi-Fi Phone register to IPX-300W

In the following samples, we'll introduce IP Phone and Wi-Fi Phone register to IP PBX applications.

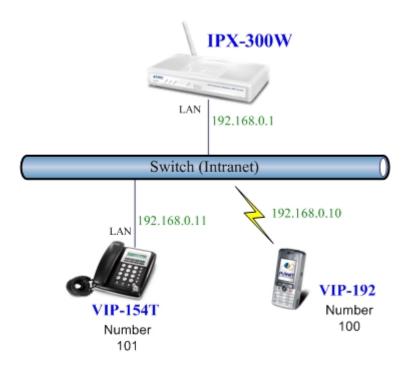


Figure D-1. Topology of instruction example

#### Machine Configuration:

#### STEP 1:

Please log in IP PBX via web browser and browse to "Network Setup -> WLAN Setting" configuration menu. Enable the WLAN and setup the related configuration. The sample configuration screen is shown below:

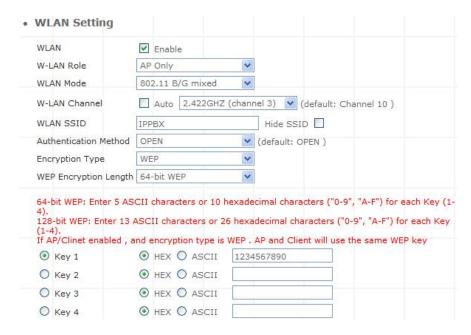


Figure D-2. WLAN Setting of IPX-300W

#### STEP 2:

Browse to "IP PBX Setup → User Extensions Setup" configuration menu.



Figure D-3. User extension setting of IP PBX

#### STEP 3:

Click the "Add" button to create extension account ext.100 and ext.101.

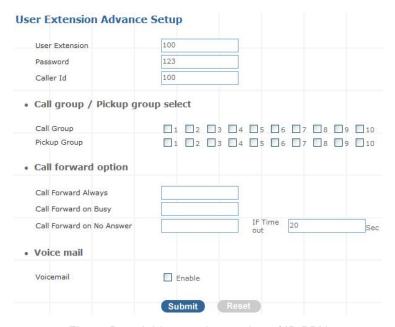


Figure D-4. Add extension setting of IP PBX

#### STEP 4:

Please log in VIP-154T and browser to "SIP setting → Domain Service" configuration menu. Insert the account/password information then save and reboot machine. The sample configuration screen is shown below:

# Service Domain Settings

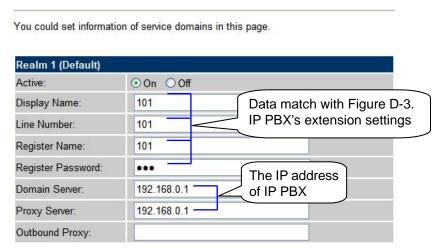


Figure D-5. Web page of VIP-154T

#### STEP 5:

Please take VIP-192 and setup the wireless network to connect with IP PBX (IPX-300W) by keypad menu method. Then log in VIP-192 via web browser and browser to "SIP Settings" configuration menu. Insert the Register and Outbound Proxy IP Address information.

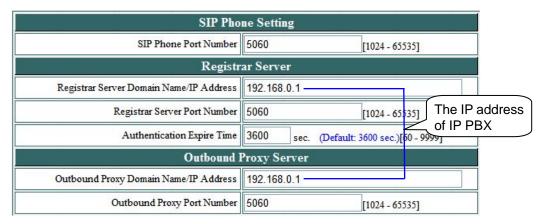


Figure D-6. SIP settings of VIP-192

Then browse to "SIP Account Settings" configuration menu and fill in the account/password information. The sample configuration screen is shown below:

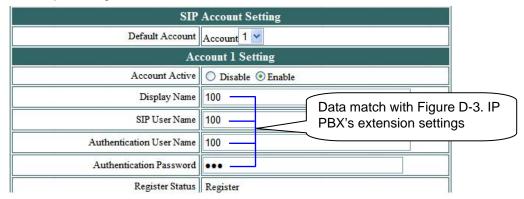


Figure D-7. SIP account settings of VIP-192

#### STEP 6:

After both of devices have registered to IP PBX successfully, it could browse to "**Information -> PBX Extension Status**" page to show the registration status:



Figure D-8. Extension status

#### > Test the Scenario:

- 1. VIP-154T pick up the telephone
- 2. Dial the number: 100 (VIP-192) shall be able to connect to the VIP-192
- 3. Then the VIP-192 should ring. Please repeat the same dialing steps on VIP-192 to establish the first voice communication from VIP-154T

#### IP Phone and Wi-Fi Phone make off-Net calls via Gateway

In the following samples, we'll introduce VIP-154T and VIP-192 makes off-Net Calls (PSTN calls) via VIP-480FO applications.

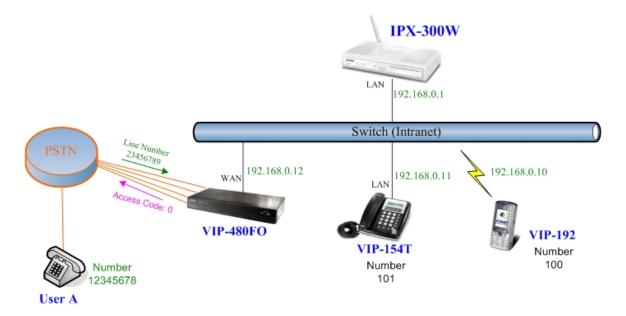


Figure D-9. Installation example with VIP-480FO

#### Machine Configuration:

#### STEP 1:

Please refer to the first sample and let VIP-154T and VIP-192 register to IP PBX.

#### STEP 2:

Please log in IP PBX via web browser and browse to "IP PBX Setup → User Extensions Setup" configuration menu to add four accounts for VIP-480FO using.



Figure D-10. Add accounts for VIP-480FO

#### STEP 3:

Browse to "IP PBX Setup → Attendant Extension" configuration menu. Assign an attendant number which inexistence extension in Extension List and the sample configuration screen is shown below:

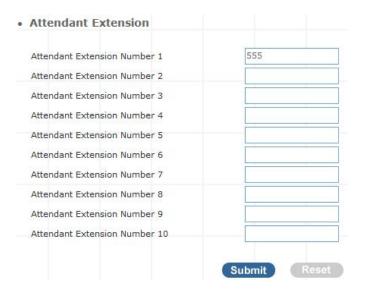


Figure D-11. Assign an attendant number

Pressing the "Submit" button for activate the configuration.

#### STEP 4:

Browse to "IP PBX Setup → Trunk Management → Gateway Trunk" configuration menu. Fill in the IP address of VIP-480FO for connecting with VIP-480FO by peer-to-peer mode, and press the "Insert" button for activate the configuration.

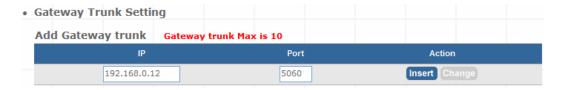


Figure D-12. Add an Gateway trunk for connecting with VIP-480FO

#### STEP 5:

Browse to "IP PBX Setup → Trunk Management → Trunk Group" configuration menu. Add a Trunk Group for making off-Net calls via VIP-480FO.



Figure D-13. Add Trunk Group number for grabbing the FXO ports of VIP-480FO

#### STEP 6:

Please log in VIP-480FO via web browser and browse to "Advance Setup → VoIP Setup → VoIP Basic" configuration menu. Insert the account/password information and set up the hunting function. The sample configuration screen is shown below:

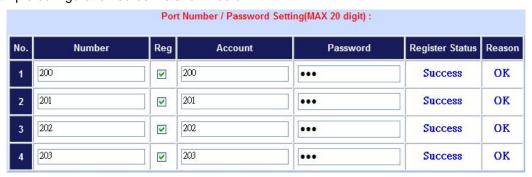


Figure D-14. Set up the number of FXO ports of VIP-480FO

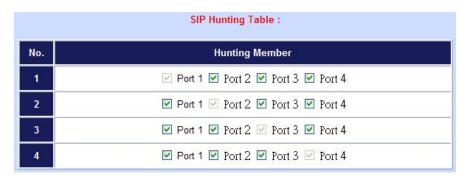


Figure D-15. Set up the Hunting Member of FXO ports

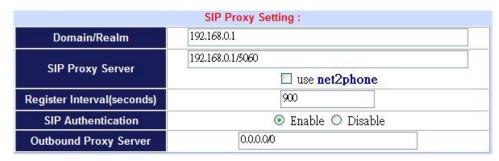


Figure D-16. Set up the Proxy Server IP address for register to IPX-300W

#### STEP 7:

Browse to "**Dialing Plan**" configuration menu. Add an Incoming Dial Plan (no.1x) for redirect the PSTN outgoing calls to FXO ports.

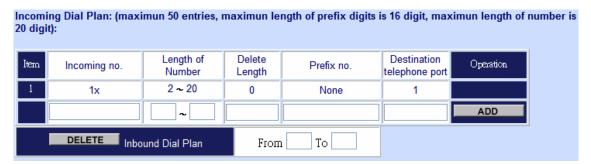


Figure D-17. Add an incoming dial plan

#### STEP 8:

Browse to "**Port Status**" configuration menu. Fill in the auto attendant number **555** to all of ports. (Where 555 is the auto-attendant number of IP PBX)

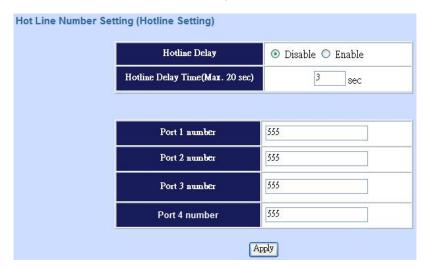


Figure D-18. Hot Line to auto-attendant of IPX-300W

#### STEP 8:

After all of devices have registered to IP PBX successfully, the **Extension Status** page will show the registration status:



Figure D-19. Extension status page with Phone and Gateway registered

#### Test the Scenario:

- 1. VIP-154T pick up the telephone
- 2. Dial the number: **0** will hear the dial tone, and dial the number: 12345678. This call will hunt the FXO port of VIP-480FO and shall be able connect to the User A.
- 3. Then the telephone of User A will ringing, User A can pick up the handset and talk with VIP-154T.
- 4. Both VIP-154T and User A hang up the calls.
- 5. User A pick up the telephone and dial the number: 23456789 should be able to connect to the Auto Attendant System of IP PBX.
- 6. The User A will hear the prompts, and dial the extension number: 100 shall be able connect to the VIP-192.
- 7. Then the VIP-192 should ringing, and it to pick up the call then talk with User A.

#### IP Phone and Wi-Fi Phone make external SIP Proxy calls via SIP Trunk

In the following samples, we'll introduce VIP-154T and VIP-192 makes SIP Proxy calls via SIP Trunk applications.

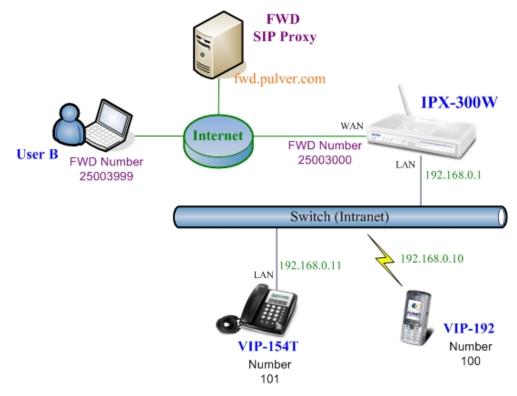


Figure D-20. Installation example with VIP-480FO

#### Machine Configuration:

#### STEP 1:

Please refer to the first sample and let VIP-154T and VIP-192 register to IP PBX.

#### STEP 2:

Browse to "IP PBX Setup → Trunk Management → SIP Trunk" configuration menu. Add a new Service Provider account for registering to FWD SIP Proxy.



Figure D-21. Add a Service Provider account

#### STEP 3:

Browse to "IP PBX Setup → Trunk Management → Trunk Group" configuration menu. Add a Trunk Group for making external SIP Proxy calls.



Figure D-22. Add Trunk Group number

#### STEP 4:

After the SIP Trunk has registered to FWD SIP Proxy successfully, the **Service Provider Status** page will show the registration status:

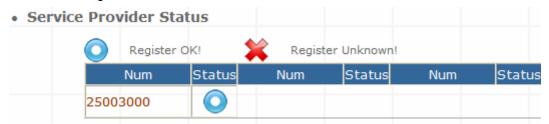


Figure D-23. Service Provider status page

#### > Test the Scenario:

- 1. VIP-154T pick up the telephone
- 2. Dial the number: 9 will hear the dial tone, and dial the number: 25003999. This call shall be able connect to the User B.
- 3. Then the softphone of User B will ringing, User B can answer the call and talk with VIP-154T.
- 4. Both VIP-154T and User B hang up the calls.
- 5. User B pick up and dial the number: 25003000 should be able to connect to the Auto Attendant System of IP PBX.
- 6. The User B will hear the prompts, and dial the extension number: 100 shall be able connect to the VIP-192.
- 7. Then the VIP-192 should ringing, and it to pick up the call then talk with User B.

# Appendix E

# IPX-300 Series Specifications

Product	Internet Telephony PBX System	Wi-Fi Internet Telephony PBX System	
Model	IPX-300	IPX-300W	
Hardware			
WLAN Standards	-	IEEE 802.11 b/g	
Wireless Frequency Range	-	2.4GHz ~ 2.4835 GHz	
Security	-	64/128 bit WEP data encryption, WPA, WPA-PSK, WPA2, WPA2-PSK, WPA / WPA2 mix mode, WPAPSK / WPA2PSK mix mode	
Operating Frequencies / Channel	-	USA / Canada: 2.412 GHz - 2.426 GHz (11 channels) Europe: 2.412 GHz - 2.472 GHz (13 channels) Japan: 2.412 GHz - 2.477 GHz (14 channels)	
Data Rate	-	802.11b: CCK (11Mbps,5.5Mbps), DQPSK (2Mbps), DBPSK (1Mbps) 802.11g: OFDM (54Mbps, 48Mbps, 36Mbps, 24Mbps, 18Mbps, 12Mbps, 9Mbps, 6Mbps)	
Wireless Signal Range*	-	Indoors: Up to 230 ft (70 meters) Outdoors: Up to 1050 ft (320 meters)	
LAN	1 RJ-45 (10/100Base-TX, Auto-Sensing/Switching)		
WAN Standards and Protocol	1 RJ-45 (10/100Base-TX, Auto-Sensing/Switching)		
Call control	SIP 2.0 (RFC3261) , SDP (RFC 2327), Symmetric RTP		
Registration	Max. 100 nodes / SIP IP phones/ ATA / FXO gateways		
Calls	Max. 30 concurrent calls		
Voice CODEC Support	G.723, G.726, G.729, G.711, GSM, iLBC		
	DTMF detection and generation		
Voice Processing	In-Band and Out-of-Band (RFC 2833), (SIP INFO)		
	Supports password authentication using MD5 digest		
	Auto Attendant (AA)		
	Interactive Voice Response (IVR)		
	Records IVR via IP Phone		
	Voicemail Support (VM)		
PBX features	Voicemail Send to E-mail		
	Call Detailed Record (CDR)		
	User Management via Web Browsers		
	Web Firmware Upgrade		

	Backup and Restore Configuration file		
	Call/Pickup Group		
	Displays 100 Registered User's Status: Unregistered / Registered		
	Displays 20 Registered Trunk's Status: Unregistered / Registered		
	Fax Support using G.711 Pass-Through or T.38**		
	Caller ID		
	Call Group		
	Call Hold		
	Call Waiting		
	Call Transfer		
	Call Forward (Always, Busy, No A	nswer)	
Call features	Call Pickup		
	Call Park		
	Call Resume		
	Music on Hold		
	Three-way conference with feature phones (VIP-154T series, VIP-155PT/		
	350PT/ 550PT and ATA series: VIP-156/ 157/ 158 / 161W)		
Internet Sharing	133 133 133 133 133 133 133 133 133 133		
Protocol	TCP/IP, UDP/RTP/RTCP, HTTP, ICMP, ARP, NAT, DHCP, PPPoE, DNS		
Advanced Function	NAT/Bridge mode, DHCP server, Static Route, DMZ, Virtual Server, Port Trigger, Packet / URL Filter, UPnP, DDNS, SNMP, Ping test		
Network and Configuratio			
Connection Type	Static IP, PPPoE, DHCP		
Management	HTTP Web Browser		
	System: 1, PWR	System: 1, PWR	
LED Indications	WAN: 1, LNK/ACT	WAN: 1, LNK/ACT	
LED maiodions	LAN: 1, LNK/ACT	LAN: 1, LNK/ACT	
	LAIV. 1, LIVIVAO1	WLAN: 1, LNK/ACT	
Environment	'		
Dimension (W x D x H)	180 x 110 x 25 mm		
Operating Temperature	0~40 degree C, 0~90% humidity		
Power Requirement	12V DC		
EMC/EMI	CE, FCC Class B		
	* Signal Range depends on the used antenna		
Remark	**T.38 support is dependent on fax machine, SIP provider and network /		
	transport resilience		