PLANET
Networking & Communication

IP Telephony
VIP-1000 Series

High Definition IP Phone

VoIP SIP

PLANET DDNS

QoS

VPN

Caller ID

VLAN

1. Package Contents

The package should contain the following items plus the VIP-1000PT/T. If any item is missing or damaged, please contact the seller immediately.
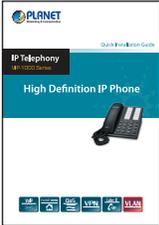
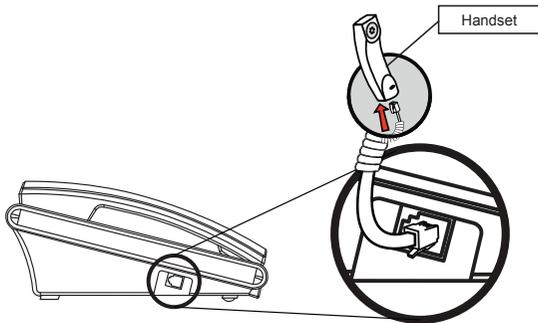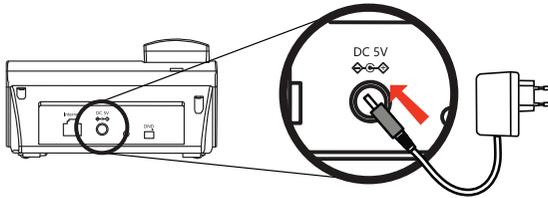| Quick Installation Guide | Handset | Handset Cord | RJ45 Cable | Power Adapter (VIP-1000T only) | Stand |

2. Hardware Installation

Step 1. Handset Connection

Insert one end of the Handset Cord into Handset and the other end into Handset Jack.
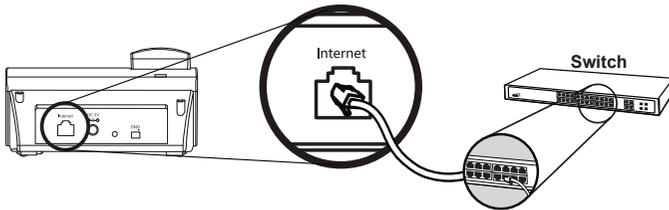
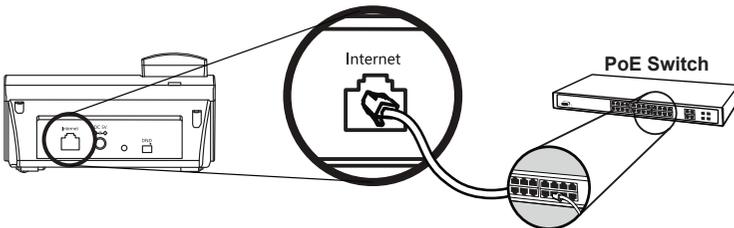**Step 2a. Connecting Power Adapter and Network**

Power Adapter (VIP-1000T only)

Network

Use only the DC 5V 1A power to ensure correct functionality.

Note

Step 2b. Connecting Power via PoE Interface and Network

The VIP-1000PT can be configured without external power if connected to an IEEE802.3af/at PSE device such as 802.3af/at PoE injector/hub or 802.3af/at PoE switch.
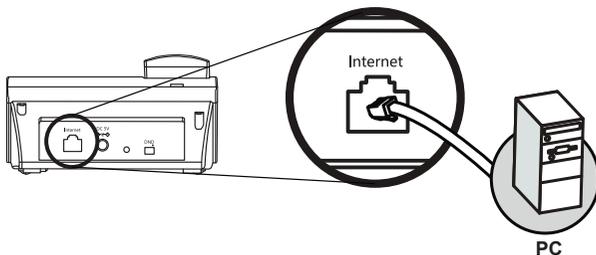

Only the VIP-1000PT supports 802.3af/at power injection; use of any non-standard PoE injector could damage the device.

Note

Step 3. Computer Network Setup

Set your computer's IP address to 172.16.0.x, where x is a number between 2 and 254 (except 1 which is being used for the camera by default). If you don't know how to do this, please ask your network administrator.

Step 4. Login Prompt

Use web browser (Internet Explorer 8.0 or above) to connect to 172.16.0.1 (type this address in the address bar of web browser). You'll be prompted to input user name and password: admin and 123, respectively. If you lose an IP of the VIP-1000PT/T, please refer to the description below to get the IP via panel button.
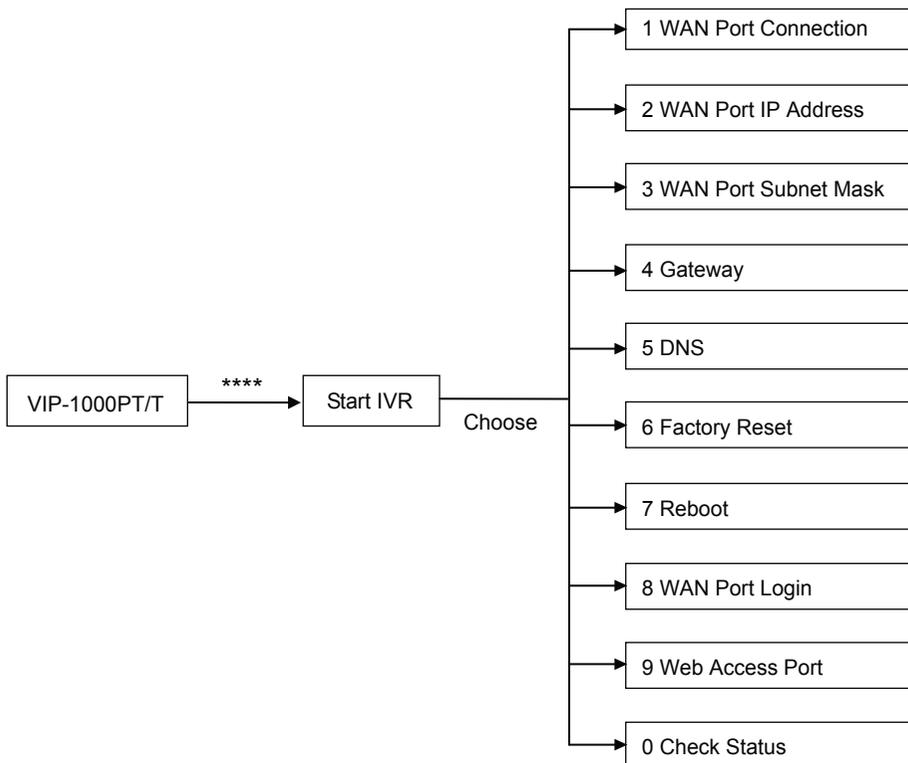
3. IVR Descriptions

Below is the table that lists commands, and descriptions:

Operation Code	Contents
1	1) Pick up phone and press **'****'** to start IVR. 2) Choose **'1'** and the VIP-1000PT/T reports on the current **WAN port connection type**. 3) At the prompt, **please enter password**. User needs to key-in the pound sign **'#'** at the end of the password if he wants to configure the WAN port connection type. ◆ The password for IVR is the same as the one of Web login. User can use the phone keypad to enter password directly, and follow the instructions under **Notice** below. ◆ For example, Web login password is **'admin'**, so password for IVR is 'admin', too. User needs to input '23646' to access and then configure the WAN connection port. 4) Report **'operation successful'** if password is right. 5) Choose the new WAN port connection type from 1.DHCP and 2.Static (end with **'#'**). 6) Report **'operation successful'** if user makes the changes successfully. Then the VIP-1000PT/T will return with the prompt **'Please enter your option, one WAN Port ......'**. **Note** 1. Add **'#'** to the end of the password and select the new WAN port connection type. 2. If you want to quit, press **'*'**.
2	1) Pick up phone and press **'****'** to start IVR. 2) Choose **'2'** and the VIP-1000PT/T reports on the current **WAN Port IP Address**. 3) Input the new WAN port IP address and end it with **'#'**. ◆ Use **'*'** to replace **'.'**. User can input **192*168*20*168** to set the new IP address **192.168.20.168**. ◆ Press the **'#'** key to indicate that you have finished. 4) Report **'operation successful'** if it's done properly. **Note** 1. If you want to quit, press **'**'**. 2. Set the WAN IP and then Subnet Mask, Gateway and DNS (Operation Code 3, 4 and 5); otherwise, new setting will be invalid.

3	1) Pick up phone and press **'****'** to start IVR. 2) Choose **'3'** and the VIP-1000PT/T reports on **WAN port subnet mask**. 3) Input a new WAN port subnet mask with **'#'** at the end. ◆ Use **'*'** to replace **'.'**. User can input **255*255*255*0** to set the new WAN port subnet mask **255.255.255.0**. ◆ Press the **'#'** key to indicate that you have finished. 4) Report **'operation successful'** if it's done properly. **Note** — If you want to quit, press **'**'**.
4	1) Pick up phone and press **'****'** to start IVR. 2) Choose **'4'** and the VIP-1000PT/T reports on the current **gateway**. 3) Input the new gateway and end with **'#'**. ◆ Use **'*'** to replace **'.'**. User can input **192*168*20*1** to set the new gateway 192.168.20.1. ◆ Press the **'#'** key to indicate that you have finished. 4) Report **'operation successful'** if it's done properly. **Note** — If you want to quit, press **'**'**.
5	1) Pick up phone and press **'****'** to start IVR. 2) Choose **'5'** and the VIP-1000PT/T reports on the current **DNS**. 3) Input the new DNS and end with **'#'**. ◆ Use **'*'** to replace **'.'**. User can input **192*168*20*1** to set the new DNS **192.168.20.1**. ◆ Press the **'#'** key to indicate that you have finished. 4) Report 'operation successful' if it's done properly. **Note** — If you want to quit, press **'**'**.
6	1) Pick up phone and press **'****'** to start IVR. 2) Choose **'6'** and the VIP-1000PT/T reports on **'Factory reset'**. 3) At the prompt, **please enter password**. Please refer to Operation 1 for the password input.

6	If you want to quit, press **'**'**.
	4) Report **'operation successful'** if password is right and then the VIP-1000PT/T will be set to factory default.
	5) Press '7' to reboot to make changes effective.
7	1) Pick up phone and press **'****'** to start IVR.
	2) Choose **'7'** and the VIP-1000PT/T reports on **'Reboot'**.
	3) At the prompt, **please enter password**. Refer to Operation 1 for the password input.
	4) The VIP-1000PT/T will reboot if password is right and operation is properly done.
	If you want to quit, press **'**'**.
8	1) Pick up phone and press **'****'** to start IVR.
	2) Choose **'8'** and the VIP-1000PT/T reports on **'WAN Port Login'**.
	3) At the prompt, **please enter password**. Refer to Operation 1 for the password input.
	If you want to quit, press **'**'**.
	4) Report **'Operation successful'** if it's done properly.
	5) At the prompt, choose **1 (enable)** or **2 (disable)** and end with **'#'**.
	6) Report **'operation successful'** if it's done properly.
9	1) Pick up phone and press **'****'** to start IVR.
	2) Choose **'9'** and the VIP-1000PT/T reports on **'Web Access Port'**.
	3) At the prompt, **please enter password**. Refer to Operation 1 for the password input.
	4) Report **'operation successful'** if it's done properly.
	5) Report the current **Web Access Port**.
	6) Set the new **Web access port** and end with **'#'**.
	7) Report **'operation successful'** if it's done properly.
0	1) Pick up phone and press **'****'** to start IVR.
	2) Choose **'0'** and the VIP-1000PT/T reports on the current **'Firmware version'**.

4. NOTICE

◆ In the Voice menu, press *****(asterisk) to return to the up level menu.

◆ If any changes are made in the IP assignment mode, please reboot the VIP-1000PT/T to take effect the settings.

◆ When entering IP address or subnet mask, input **'*'** to represent **'.'** and add **'#'** to finish inputting, for example, to enter the IP address **192.168.1.11**, press these keys:**192*168*1*11#**.

◆ You can enter the password by phone keypad, the matching table between numbers and letters are as follows:

- To input: A,B,C,a,b,c------press '2'
- To input: D,E,F,d,e,f------press '3'
- To input: G,H,I,g,h,i------press '4'
- To input: J,K,L,j,k,l------press '5'
- To input: M,N,O,m,n,o------press '6'
- To input: P,Q,R,S,p,q,r,s------press '7'
- To input: T,U,V,t,u,v------press '8'
- To input: W,X,Y,Z,w,x,y,z------press '9'
- To input all other characters in the administration password------press '0'.

◆ Press **'#'**(pound) key to indicate that you have finished entering the IP address or subnet mask or other settings.

◆ When assigning IP address in Static IP mode, customer must set IP address, subnet mask and default gateway. If in DHCP mode, please make sure that DHCP server is available in your existing broadband connection to which WAN port of VIP-1000PT/T is connected.

Further Information

For further configuration, please refer to the user's manual, which can be downloaded from the website.

http://www.planet.com.tw/en/support/download.php?type1=372&model=48762&type=3

If you have any other question, please contact the dealer where you purchased this product or you can contact PLANET directly at the following email address: support_voip@planet.com.tw